



# Fourth Quarter and Full Year 2023 Investor Presentation



# Introductory information

Unless otherwise specified, the information in this presentation, including forward-looking statements, is as of our most recent earnings call held on January 25, 2024. We make no commitment to update any such information contained in this presentation.

Certain statements in this presentation are forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995, known as the PSLRA. These statements can generally be identified by the use of forward-looking terminology such as “believe,” “expect,” “may,” “will,” “should,” “seek,” “on-track,” “plan,” “project,” “forecast,” “intend” or “anticipate,” or the negative thereof or comparable terminology, or by discussions of vision, strategy, outlook, targets or goals (including but not limited to our environmental and social goals). These statements are based on current plans, estimates and projections, and, therefore, you should not place undue reliance on them. No forward-looking statement can be guaranteed, and actual results may differ materially from those projected. Factors that could cause actual results to differ materially from those projected include, but are not limited to, the following: (1) the impact of global economic conditions (including inflation, increased interest rates, supply chain constraints, potential trade wars and sanctions and other measures imposed in response to international conflicts) and public health crises and epidemics on us, our customers and our suppliers, in the United States and the rest of the world; (2) declines in construction or industrial activity, which can adversely impact our revenues and, because many of our costs are fixed, our profitability; (3) rates we charge and time utilization we achieve being less than anticipated; (4) changes in customer, fleet, geographic and segment mix; (5) excess fleet in the equipment rental industry; (6) inability to benefit from government spending, including spending associated with infrastructure projects, or a reduction in government spending; (7) trends in oil and natural gas, including significant increases in the prices of oil or natural gas, could adversely affect the demand for our services and products; (8) competition from existing and new competitors; (9) the cyclical nature of the industry in which we operate and the industries of our customers, such as those in the construction industry; (10) costs we incur being more than anticipated, including as a result of inflation, and the inability to realize expected savings in the amounts or time frames planned; (11) our significant indebtedness, which requires us to use a substantial amount of our cash flow for debt service and can constrain our flexibility in responding to unanticipated or adverse business conditions; (12) inability to refinance our indebtedness on terms that are favorable to us, including as a result of volatility and uncertainty in capital or credit markets or increases in interest rates, or at all; (13) incurrence of additional debt, which could exacerbate the risks associated with our current level of indebtedness; (14) noncompliance with financial or other covenants in our debt agreements, which could result in our lenders terminating the agreements and requiring us to repay outstanding borrowings; (15) restrictive covenants and the amount of borrowings permitted under our debt instruments, which can limit our financial and operational flexibility; (16) inability to access the capital that our businesses or growth plans may require, including as a result of uncertainty in capital or credit markets; (17) the possibility that companies that we have acquired or may acquire could have undiscovered liabilities, or that companies or assets that we have acquired or may acquire could involve other unexpected costs, may strain our management capabilities, or may be difficult to integrate, and that we may not realize the expected benefits from an acquisition over the timeframe we expect, or at all; (18) incurrence of impairment charges; (19) fluctuations in the price of our common stock and inability to complete stock repurchases or pay dividends in the time frames and/or on the terms anticipated; (20) our charter provisions as well as provisions of certain debt agreements and our significant indebtedness may have the effect of making more difficult or otherwise discouraging, delaying or deterring a takeover or other change of control of us; (21) inability to manage credit risk adequately or to collect on contracts with a large number of customers; (22) turnover in our management team and inability to attract and retain key personnel, as well as loss, absenteeism or the inability of employees to work or perform key functions in light of public health crises or epidemics; (23) inability to obtain equipment and other supplies for our business from our key suppliers on acceptable terms or at all, as a result of supply chain disruptions, insolvency, financial difficulties or other factors; (24) increases in our maintenance and replacement costs and/or decreases in the residual value of our equipment; (25) inability to sell our new or used fleet in the amounts, or at the prices, we expect; (26) risks related to security breaches, cybersecurity attacks, failure to protect personal information, compliance with privacy, data protection and cyber incident reporting laws and regulations, and other significant disruptions in our information technology systems; (27) risks related to climate change and climate change regulation; (28) risks related to our environmental and social goals, including our greenhouse gas intensity reduction goal; (29) the fact that our holding company structure requires us to depend in part on distributions from subsidiaries and such distributions could be limited by contractual or legal restrictions; (30) shortfalls in our insurance coverage; (31) increases in our loss reserves to address business operations or other claims and any claims that exceed our established levels of reserves; (32) incurrence of expenses (including indemnification obligations) and other costs in connection with litigation, regulatory and investigatory matters; (33) the costs of complying with environmental, safety and foreign laws and regulations, as well as other risks associated with non-U.S. operations, including currency exchange risk, and tariffs; (34) the outcome or other potential consequences of regulatory and investigatory matters and litigation; (35) labor shortages and/or disputes, work stoppages or other labor difficulties, which may impact our productivity and increase our costs, and changes in law that could affect our labor relations or operations generally; and (36) the effect of changes in tax law. For a more complete description of these and other possible risks and uncertainties, please refer to our Annual Report on Form 10-K for the year ended December 31, 2023, as well as to our subsequent filings with the SEC. The forward-looking statements contained herein speak only as of the date hereof, and we make no commitment to update or publicly release any revisions to forward-looking statements in order to reflect new information or subsequent events, circumstances or changes in expectations, except as required by law.

**Note:** This presentation provides information about free cash flow, EBITDA, adjusted EBITDA and adjusted EPS, which are non-GAAP financial measures. This presentation includes a reconciliation between free cash flow and GAAP cash from operations, a reconciliation between both adjusted EBITDA and EBITDA, on the one hand, and GAAP net income, on the other hand, a reconciliation between both adjusted EBITDA and EBITDA, on the one hand, and GAAP cash from operations, on the other hand, a pro-forma reconciliation between both adjusted EBITDA and EBITDA, on the one hand, and GAAP net income, on the other hand, a reconciliation between adjusted EPS and GAAP EPS, and a reconciliation between forward-looking free cash flow and forward-looking GAAP cash from operations. Information reconciling forward-looking adjusted EBITDA to GAAP financial measures is unavailable to the company without unreasonable effort. The company is not able to provide reconciliations of forward looking adjusted EBITDA to GAAP financial measures because certain items required for such reconciliations are outside of the company's control and/or cannot be reasonably predicted, such as the provision for income taxes. Preparation of such reconciliations would require a forward-looking balance sheet, statement of income and statement of cash flow, prepared in accordance with GAAP, and such forward-looking financial statements are unavailable to the company without unreasonable effort (as specified in the exception provided by Item 10(e)(1)(i)(B) of Regulation S-K). The company provides a range for its adjusted EBITDA forecast that it believes will be achieved, however it cannot accurately predict all the components of the adjusted EBITDA calculation.

# Contents

1. Company Overview
2. End-Market Overview
3. Summary of Key Financial Data
4. Appendix



# 1 Company Overview



# Company Overview

1 **Market leader with size, scale, and strategy** to sustain meaningful competitive advantages

2 **Relentless focus on the customer**, fueling deep and lasting relationships

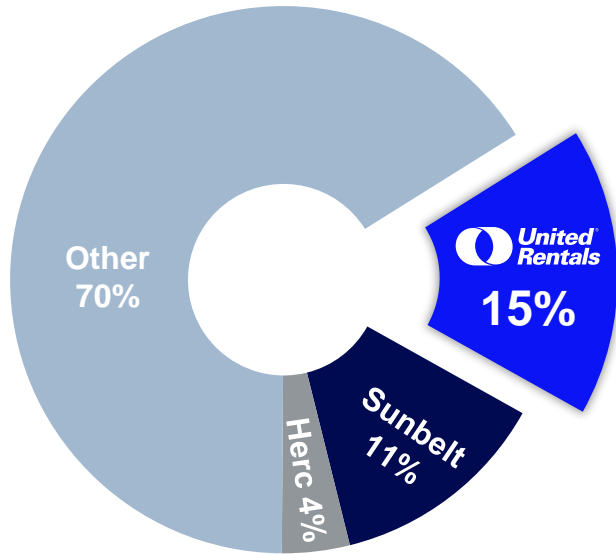
3 Proven ability to win through excellence in **people, process, and technology**

4 **Resilient business model** underpinned by diverse portfolio, growing end-market demand, strong cash flow generation, and ample financial flexibility

5 Clear strategy to maximize value creation by balancing **top-line growth, margin improvement, and prudent capital allocation**

# United Rentals at a Glance (NYSE: URI)









#1 Market Share<sup>(1)</sup>



**\$14.3B** 2023 total revenue  
(+23.1% YoY)

**\$6.9B** 2023 adjusted EBITDA<sup>(2)</sup>  
(+22.1% YoY)

**47.8%** 2023 adjusted EBITDA Margin<sup>(2)</sup>

 <b>1997</b> Founded	 <b>~26,300</b> Employees <sup>(3)</sup>
 <b>Stamford, CT</b> Headquarters	 <b>~\$39B</b> Market Cap <sup>(3)</sup>
 <b>~\$21B</b> Fleet Size <sup>(3)</sup>	 <b>1,584</b> Global Branch Locations <sup>(3)</sup>
 <b>~4,800</b> Equipment Categories <sup>(3)</sup>	 <b>1,504</b> North American Locations <sup>(3)</sup>

**Market Leader in an Industry Where Size and Scale Are Differentiators**

(1) North American market share is based on 2023 actual or estimated rental revenues and American Rental Association (“ARA”) industry estimates. Subsequent to our prior disclosure of our 2022 market share, the ARA updated its methodology, which increased its estimate of the size of the North American equipment rental industry. When using the current updated ARA industry size methodology for both periods, our estimated North American market share as of December 31, 2023 did not change materially from our market share as of December 31, 2022, which included the pre-acquisition revenue of Ahern Rentals.

(2) Adjusted EBITDA is a non-GAAP measure. Adjusted EBITDA margin represents adjusted EBITDA divided by total revenue. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures.

(3) As of December 31, 2023.

# Our purpose, vision, and values

## Purpose

Build a better future together

## Vision

To be the best partner for worksite safety, productivity, and sustainability

## Values



Safety First



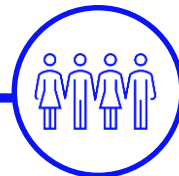
Visible Leadership



Customer-Driven



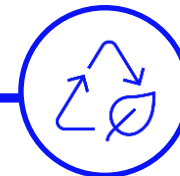
Absolute Integrity



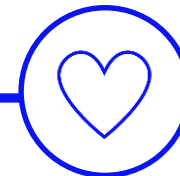
Community-Minded



Continuous Innovation



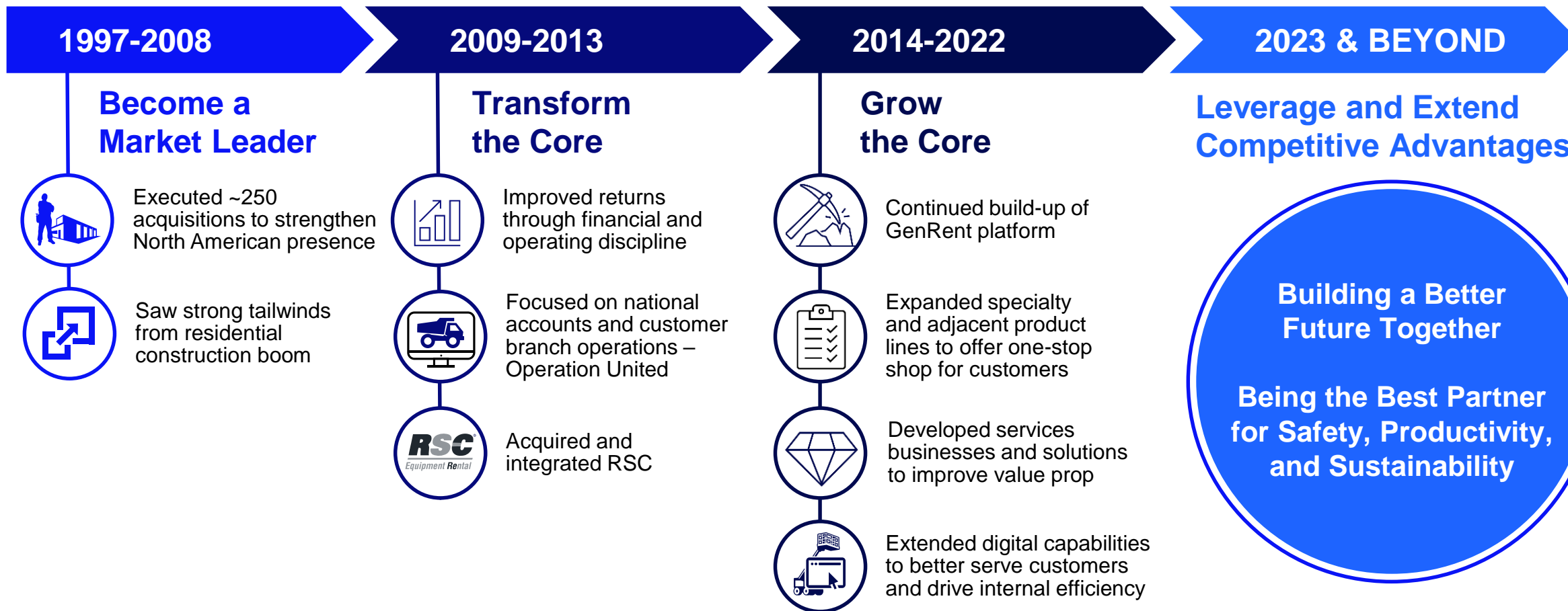
Sustainability



Passion for People

United in Our Commitment to Customers, Communities, and Each Other

# Continuing our strategic journey



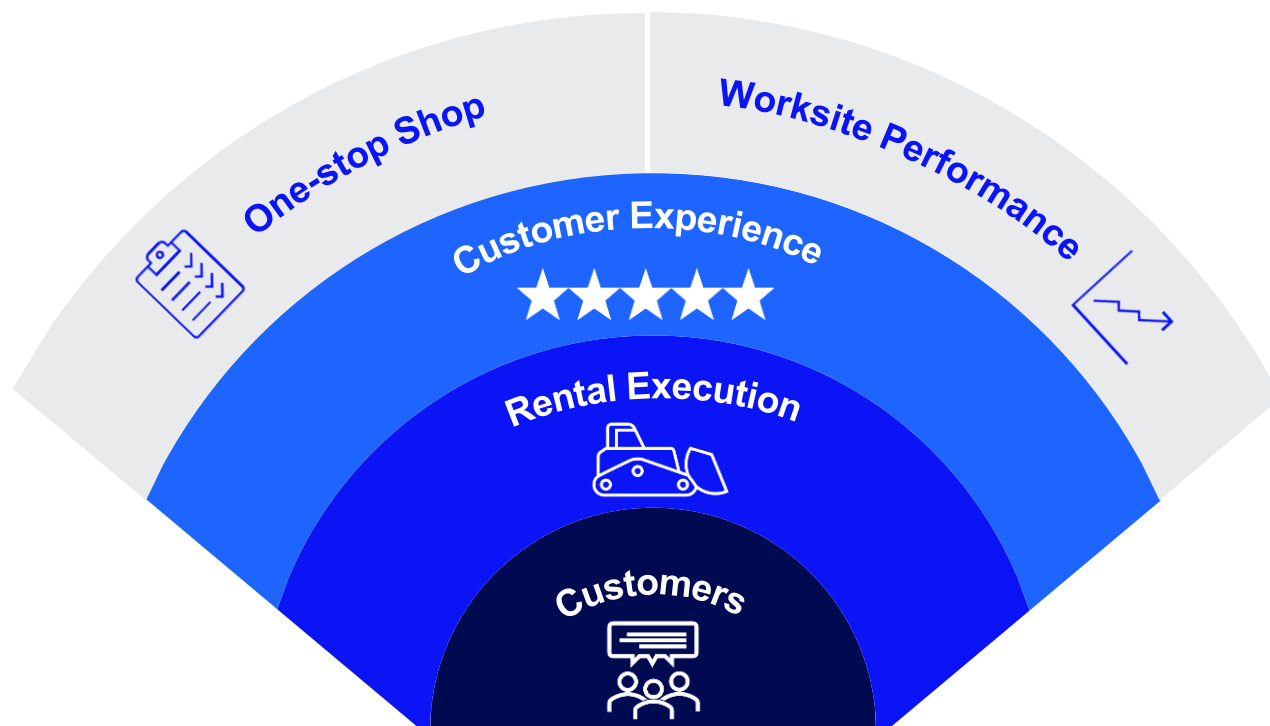
## History of Strategic Execution



# How we win | Our competitive advantages

Creating Layers of Value Around the Customer Relationship

Enabled by...



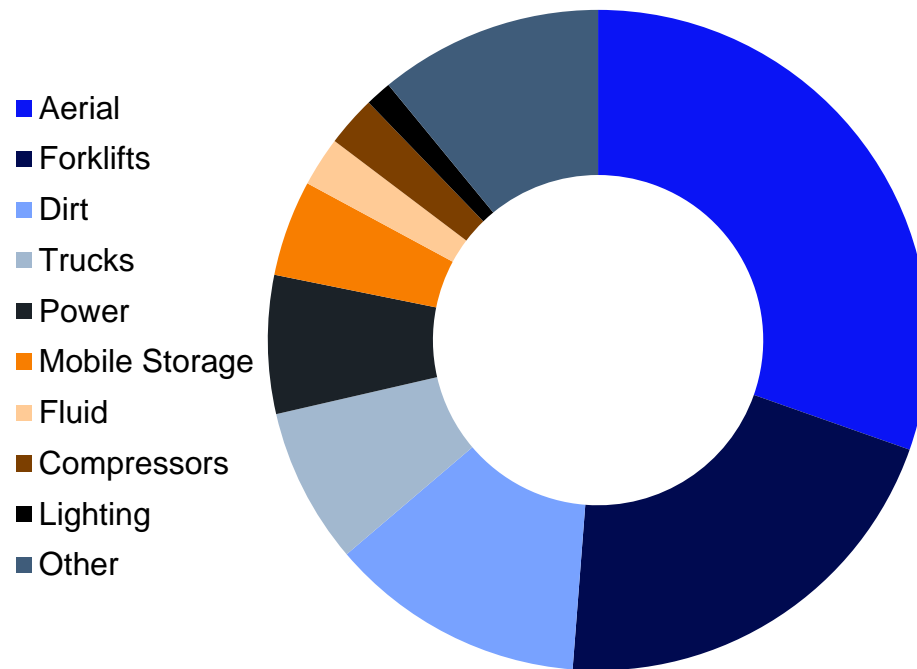
Extending Our Leadership Position Supported by Our Team of ~26,300

Note: Headcount as of December 31, 2023.

# Customers know we have the resources they need



Industry-leading Fleet  
~\$21B; ~1M units



## Enabling Profitable Growth at Scale

### Solutions

- **Holistic product set**, serving the most diverse customer base in the industry
- Comprehensive array of **Specialty solutions** meeting the needs of complex customers

### Expertise

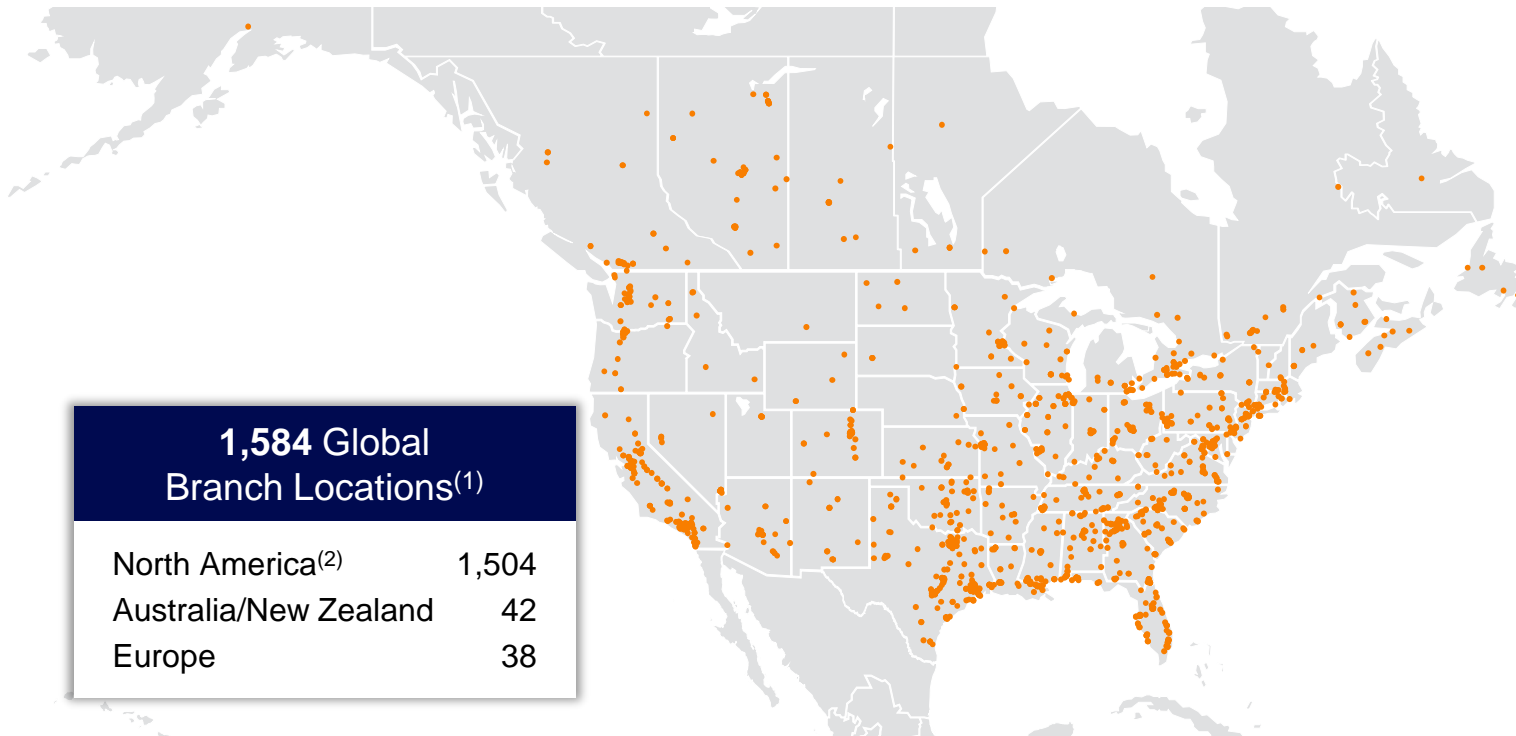
- Proven **vertical specialization**
- Unique **data and insights** to inform customer decisions
- Productive and efficient **operating model**

Largest Operational Footprint in the Industry with Multiple Capabilities to Serve Customer and Market Needs

Note: Fleet data as December 31, 2023. Graph values based on OEC.

# Geographic breadth and flexibility to provide a one-stop shop for customers

## Industry's Most Expansive Branch Network



<b>1,584 Global Branch Locations<sup>(1)</sup></b>	
North America <sup>(2)</sup>	1,504
Australia/New Zealand	42
Europe	38

(1) As of December 31, 2023.  
 (2) 984 GenRent branches + 520 Specialty branches across North America. Specialty branch counts (520 in North America and 600 globally) include Tools and Reliable Onsite Services branches that are part of our General Rentals reporting segment.  
 (3) 2013-2023 CAGR. Revenue includes 1) Specialty reporting segment (comprised of our Fluid Solutions, Fluid Solutions Europe, Trench Safety, Power & HVAC, Mobile Storage and Mobile Storage International regions) and 2) Reliable Onsite Services and Tools revenues, which are included in our General Rentals reporting segment.

**Largest Network to Better Serve Customers**

## Optimizing Location Strategy

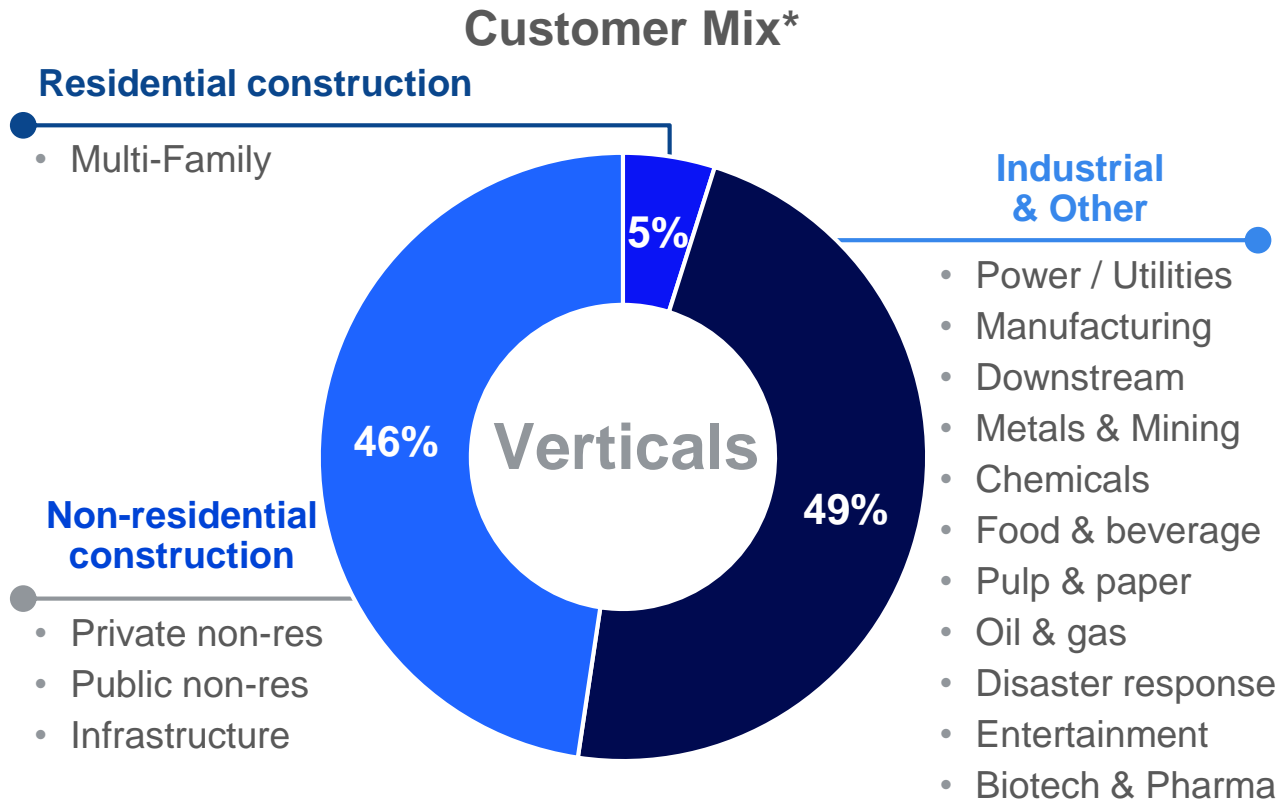
- Improving our operating footprint to enable faster response time
- Enhancing operating processes to allow greater face-time with customers
- Expanding Specialty locations to bring advanced solutions and expertise to more customers

## Specialty Business

**600**  
Global Branch Locations<sup>(1,2)</sup>

**24.2%**  
10-Year Revenue CAGR<sup>(3)</sup>

# Our customers and the benefits of renting vs. owning



## Why Customers Rent Instead of Buy

- Conserve capital / focus on core business
- The right equipment for any job/availability
- Reliability/reduce downtime
- Control expenses and inventory
- Outsourced maintenance (labor)
- Outsourced pick-up/delivery (labor)
- Save on storage/warehousing
- 24/7 customer care/support
- Save on disposable costs
- Manage risks: regulatory, obsolesce, etc.

**Customers with diverse needs derive many benefits from renting**

\*Based on 2023 rental revenue.

# Diverse end-market exposure



**Broad customer base helps reduce full-cycle volatility**

\*Based on 2023 rental revenue.



# Well-positioned to drive growth across products, markets, and verticals

## Full Solutions

### General Rental

- Trucks
- Flooring & Facility Solutions

### Specialty

- Fluid Solutions
- Power & HVAC
- Reliable Onsite Services
- Tool Solutions
- Trench Safety
- Mobile Storage

### Services

- Customer Equipment Solutions
- United Academy

## Concentrated in Growth Markets<sup>(1)</sup>



**984**  
GenRent  
Branches



**600<sup>(1)</sup>**  
Specialty  
Branches



**1,504**  
North American  
Branches



**80**  
International  
Branches

## Focused Verticals

- Chemical
- Data Centers
- Downstream O&G
- Emergency Response
- Industrial Manufacturing
- Infrastructure
- Non-res Construction
- Power
- Renewable Energy
- Sports & Entertainment
- Warehousing & Storage

Creating Value by Matching Customer Needs with Products and Services

Leveraging Scale Across Our Portfolio

(1) As of December 31, 2023. Specialty branch counts (520 in North America and 600 globally) include Tools and Reliable Onsite Services branches that are part of our General Rentals reporting segment.

# Growing specialty solutions to meet customer demand while expanding profitability



## Trench Safety

- Excavation support solutions, confined space entry equipment, and customer training
- Used for construction, utility installs, manhole work, and other underground applications



## Portable Storage & Modular Space

- Portable storage, mobile offices, and modular space solutions
- Core rental item used across all types of industrial and construction sites, commercial applications, and many other end-markets



## Power & HVAC

- Complete solutions for mobile power and air flow
- Used for disaster response, plant shutdowns, commercial renovations, and seasonal climate control



## Fluid Solutions

- Full range of equipment to contain, transfer, and treat fluids
- Used by municipalities, industrial plants, and mining, construction, and agri-business customers



## Onsite Services

- Plastic bathroom facilities, luxury restroom trailers, sinks, and showers
- Core rental item used across all types of special events, construction sites, and industrial projects



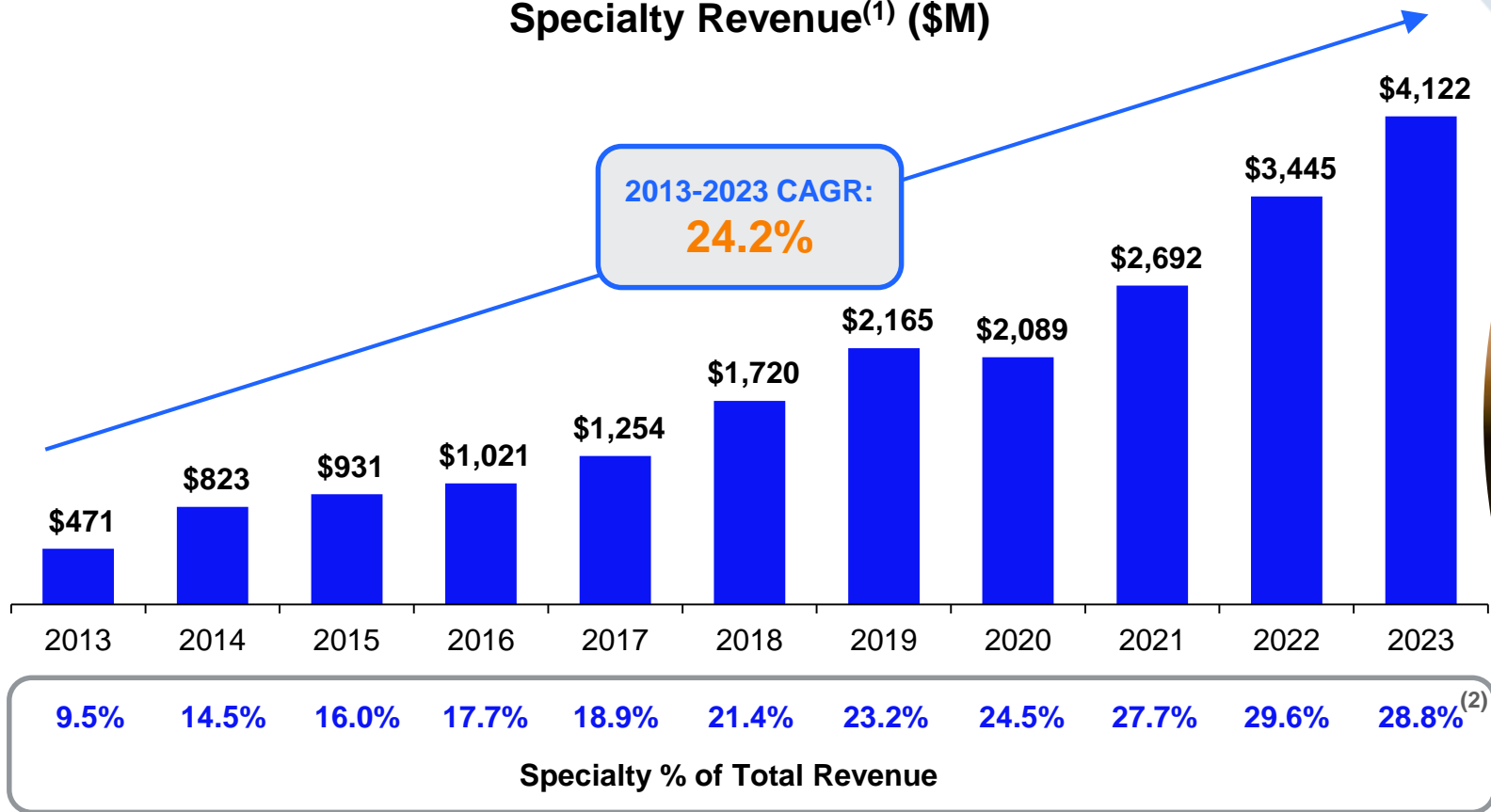
## Tool Solutions

- Tool trailers stocked with hosting, torquing, pipe fitting, and air tools
- Used for refinery and other industrial needs and at large construction sites

**Aggressive Expansion in Specialty Solutions Competitively Differentiates Us**

# Specialty provides strong growth opportunities

Specialty Revenue<sup>(1)</sup> (\$M)



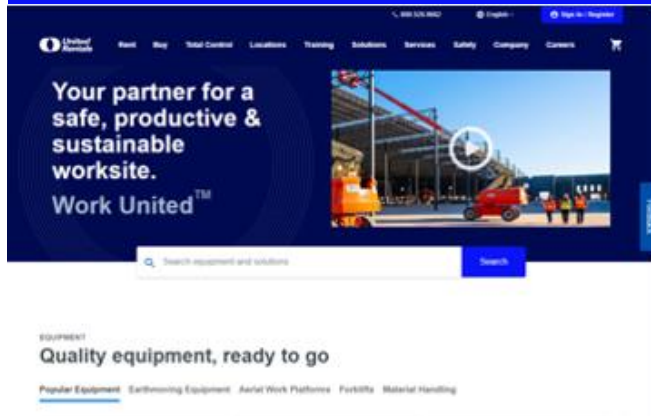
**Specialty Represented ~29% of Total Revenue in 2023**

(1) Revenue includes 1) Specialty reporting segment (comprised of our Fluid Solutions, Fluid Solutions Europe, Trench Safety, Power & HVAC, Mobile Storage and Mobile Storage International regions) and 2) Reliable Onsite Services and Tools revenues, which are included in our General Rentals reporting segment.  
 (2) Year-over-year decline in Specialty as a % of revenue includes the impact of the Ahern acquisition, which increased revenue in our General Rentals segment. On the basis noted above (Reliable Onsite Services and Tools revenues excluded from General Rentals and included in Specialty), 2023 Specialty revenue growth was 19.7%, while pro forma (including pre-acquisition Ahern revenues) General Rentals revenue growth was 13.1%.



# Online digital strategy and results: 2023

## Increase Demand Through Digital Marketplace

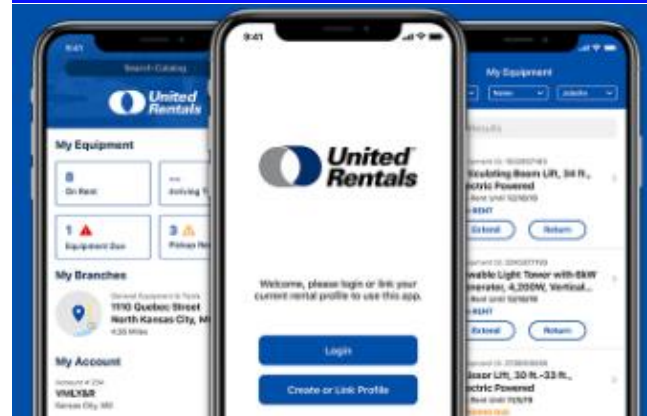


- Rental and used equipment
- Generate awareness and interest
- Acquire new customers
- Capture demand through online digital transactions

UR.com revenue increase of ~35% YOY in 2023

+

## Enhance the Customer Experience

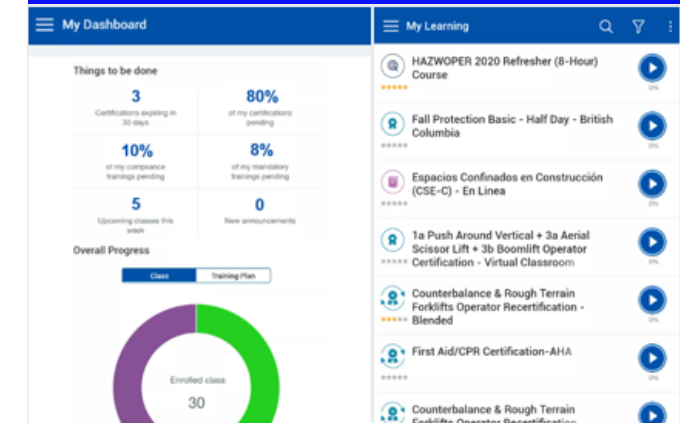


- Access real-time account and equipment telematics information
- Take self serve digital actions and setup email and SMS notifications
- Desktop access through Total Control® and mobile access through the United Rentals Mobile app

~68% of revenue engaged digitally in 2023

+

## Extend Service offerings



- Conduct Safety training and manage certifications through United Academy (UA)
- Service owned fleet with Customer Equipment Services (CES)

UA and/or CES are used by customers who represent ~70% of revenue



# Elevating worksite performance through greater customer control

## Proactively Addressing Needs...

## ...Drives Positive Business Impacts<sup>(1)</sup>



Leveraging Technology to Drive Efficiency Across the Procure-to-Pay Process

(1) YoY as of December 31, 2023.



# Telematics & FAST

## Telematics & Related Technologies

- Internal Benefits:
  - Performance monitoring and service alerts
  - More efficient location and pick-up capabilities
  - Overtime and revenue recovery
- Customer Benefits:
  - Visibility into equipment utilization
  - Ability to more easily locate equipment
  - Billing and account access
  - Fuel alerts

## Field Automation Systems & Technologies (FAST)

- Internal Benefits:
  - Increased driver and dispatcher productivity
  - Improved fleet efficiency
  - Reduced fuel consumption
  - Safety benefits
  - Environmental benefits

Using technology to drive greater efficiencies and improve customer experience

# Differentiation through a focus on sustainability...

## Selected Highlights

### Emissions

- ✓ **Goal:** Reduce greenhouse gas (GHG) emissions intensity by 35% by 2030 vs. 2018 baseline
- ✓ Progress to date includes a 16.8% reduction in GHG emissions intensity in 2022 vs. 2018 baseline
- ✓ Continued to invest in low- and zero-emissions equipment and vehicles for our rental and non-rental fleets, and engage with manufacturers and customers about related opportunities
- ✓ Approximately 31%\* of rental fleet is electric or hybrid, with the intent of growing this proportion
- ✓ Benefits of both route and load optimization for deliveries, as well as telematics
- ✓ Added emissions options chooser to website, allowing customers to choose low or zero-emissions equipment; launched customer-facing emissions estimation tool in Total Control®

\*as of 5/30/23 and based on number of units in classes that are motorized (excludes non-motorized and hand tools)

### Energy

- ✓ **Goal:** 95%\*\* of North American locations will have lighting retrofit completed by 2025
- ✓ As of 12/31/2022, 79%\*\* of North American locations had lighting retrofits completed
- ✓ Energy management across entire branch network
- ✓ Purchased 31,250 MWh of renewable energy credits (RECs) in 2022, which is equivalent to 15,090 MT CO<sub>2</sub>e avoided and is an increase from 25,000MWh RECs purchase in 2021

\*\* based on footprint as of 6/30/22, and does not include locations we have acquired since then or may acquire in the future

### Waste

- ✓ **Goal:** Divert 70% of our waste from landfills by 2025
- ✓ In 2022, 56.4% of waste was diverted from landfills, a 13.9 percentage point increase from 2021

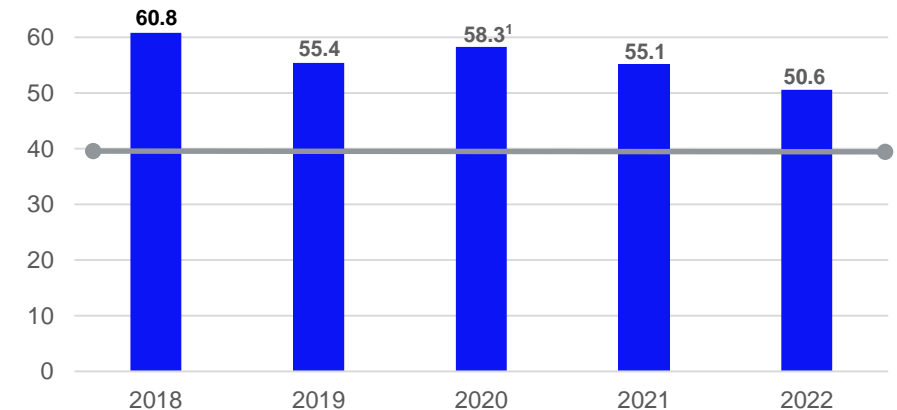
### Other

- ✓ Conducted monthly Sustainability Steering Committee meetings to drive progress toward our goals; committee comprised of leaders from facilities, fleet, environmental, legal, tax, HR, digital, marketing, strategy and sales
- ✓ Partnered with third-party to analyze our rental business and quantify the environmental benefit it brings
- ✓ Planet United, our sustainability-focused employee resource group, works to foster environmental awareness across the organization
- ✓ LEAN practices/Continuous Improvement have long been part of URI standard operating procedures

## GHG Emissions Intensity (MT CO<sub>2</sub>e/\$M Revenue)

Includes scope 3 emissions from third party haulers in addition to scope 1 and 2 emissions

— 2030 Goal: 39.5 MT CO<sub>2</sub>e/ \$M revenue, a 35% reduction from 2018-base level



<sup>1</sup> GHG intensity increased by 5.3% from 2019 to 2020, which was due to absolute emissions decreasing by 4%, while total revenue decreased 8.8%, primarily due to COVID-19 impacts.

## Helping build a better future for all stakeholders

For additional details, please see our Corporate Responsibility Report that can be found at [www.ur.com](http://www.ur.com).

# ... safety, diversity and culture...

## Selected Highlights

### Safety

- ✓ **Aspirational goal:** On journey to zero injuries, aim to reduce our Total Recordable Incident Rate (TRIR) to 0.40 by 2030
- ✓ 2023 TRIR of 0.75, a 1.3% reduction against strong 2022 performance

### Workplace inclusivity and diversity

- ✓ **Aspirational goal:** Achieve 40% diverse\* representation in sales and management job groups by 2030
- ✓ Progress in 2023 includes a 3.6% year-over-year increase in diverse employees in sales and management jobs

\* diverse means women, black, indigenous and/or people of color

### Employee experience

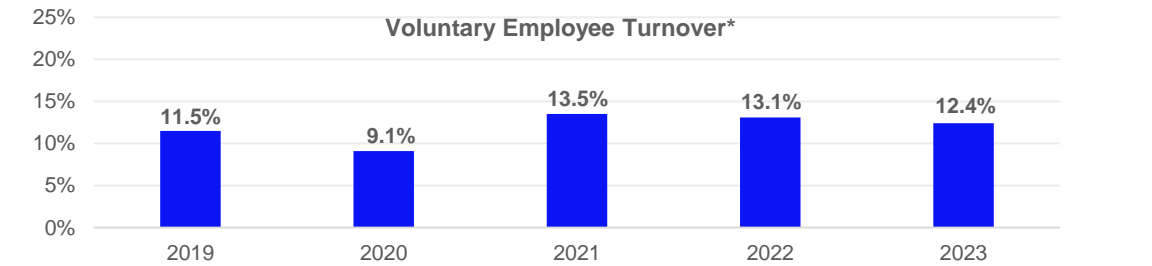
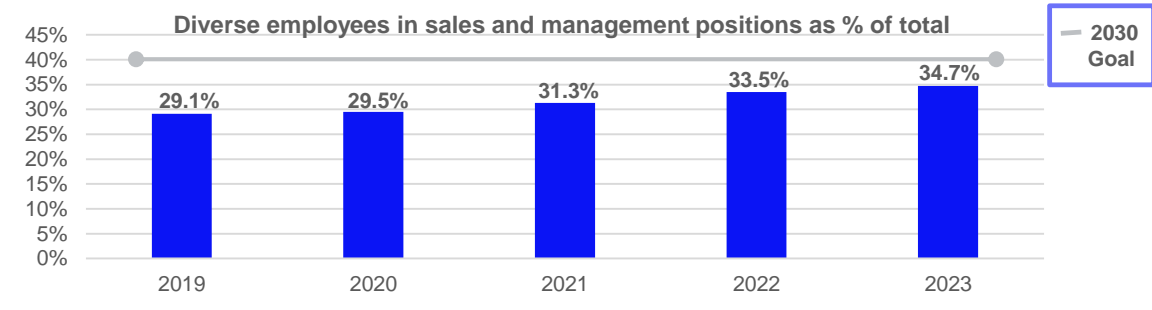
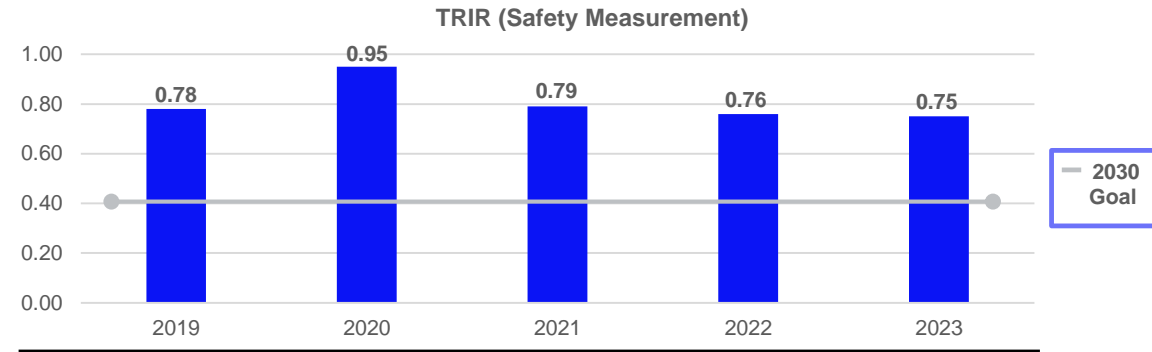
- ✓ 2023 employee experience survey: strong results with average responses ranging from 8.4 to 9.2 out of 10 in each of our four survey categories: Engagement (8.5), Diversity & Inclusion (8.6), Health & Wellbeing (8.4) and Safety Commitment (9.2), which places us in the top 10% of the Peakon Benchmark for Commercial and Professional Services Companies for the “Engagement” and “Health & Wellbeing” categories and in the top 25% of the Diversity & Inclusion category (there is no benchmark comparison for “Safety” category)

### Giving back

- ✓ Approximately \$1.9 million distributed to employees-in-need through the United Compassion Fund in 2023, largest annual distribution to date

### Other

- ✓ In 2023, listed as one of the World’s Best Companies by *TIME*, Best Employers for Women by *Forbes* and Best Industrials and Business Services Companies to Work For by *U.S. News*. Also named to the JUST 100, a list of America’s top public companies on ESG issues, named one of *Glassdoor’s* Top 100 Workplaces. Once again named one of America’s Most Responsible and Most Trusted Companies by *Newsweek* and one of the “Best Managed Companies” by *Wall Street Journal*.
- ✓ In 2023, again received HIRE Vets Medallion Award from the U.S. Department of Labor for initiatives in recruiting, employing and retaining veterans
- ✓ In 2022, listed as one of America’s Best Employers by *Forbes*



\*Voluntary employee turnover represents voluntary terminations during the relevant period divided by average headcount during the relevant period.

## Making a difference for our employees, their families, and our communities

For additional details, please see our Form 10-K and Corporate Responsibility Report that can be found at [www.ur.com](http://www.ur.com).

# ...and corporate governance

## Corporate Governance Highlights

### Board Independence

- 9 of 11 Directors are independent
- Lead Independent Director
- Required committees are fully independent

### Other Board Highlights

- Separate Chair and CEO
- No hedging or pledging of company shares
- Robust stock ownership guidelines
- Authority to retain outside advisors
- Director retirement age policy
- Director overboarding policy
- Diverse in gender, ethnicity, experience and perspectives

### Board Performance

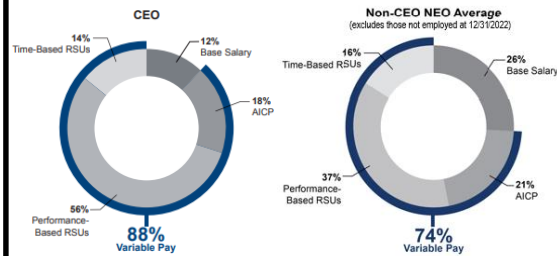
- Risk oversight
- Robust Board evaluations
- Commitment to Board refreshment
- Focus on management succession planning

### Shareholder Rights

- Proxy access
- Shareholder right to call special meetings
- Shareholder right to act by written consent
- No poison pill
- Simple majority voting requirements
- Annual election of all Directors
- Majority voting for Director elections

## Executive Compensation Overview

As shown below, the significant majority of NEO pay was variable for 2022:



Note: charts above do not include any one-time grants or awards outside of annual target total direct compensation

2023 Annual Incentive Compensation Plan (AICP)	
Metric:	Adjusted EBITDA
Weighting:	50% of AICP
Metric Focus:	Profitability
Metric:	Economic Profit Improvement (EPI)
Weighting:	50% of AICP
Metric Focus:	Returns
Strategic/ESG Factors - Discretionary Adjustment of 90-110% of Funding Based on Performance Against Predetermined ESG Factors:	- GHG emissions intensity reduction - employee safety, diversity, retention and experience - customer experience and digital adoption - individual key objectives, tied to area of responsibility

Long Term Incentive Plan (LTIP)	
Metric:	Total Revenue
Weighting:	50% of LTIP
Metric Focus:	Growth
Metric:	Return on Invested Capital (ROIC)
Weighting:	50% of LTIP
Metric Focus:	Returns

## Board of Directors Overview

The strength of our Board is highlighted by our directors' skills and expertise, as illustrated by the following matrix presenting the prioritized Board competencies:

	Alvarez	Bruno	De Shon	Flannery	Griffin	Jones	Kelly	Kneeland	Lopez-Balboa	Martore	Singh	Total
<b>Skills and Experience</b>												
Public Company CEO			•	•				•		•		4
P&L Owner	•	•	•	•	•		•	•	•	•		9
Financial Acumen & Capital Market Experience				•	•	•		•	•	•		6
Digital			•							•	•	3
Sales & Marketing	•	•	•	•				•		•	•	7
Product Development & Distribution	•	•	•	•	•		•	•		•	•	9
Rental Industry			•	•	•			•				4
Capital Intensive Industry	•		•	•	•	•	•	•	•	•		9
International Experience	•	•	•		•	•	•				•	7

The strength of our Board is further illustrated by the diversity and other characteristics of our directors:

**Tenure**  
6 years  
average tenure of directors

**Age**  
61 years  
average age of directors

**Gender**  
27%  
of directors self-identify as women

**Racial/Ethnic Diversity**  
45%  
of directors self-identify as racially/ethnically diverse

Note: racially/ethnically diverse means Hispanic, Black or African American, Native Hawaiian or Pacific Islander, Asian, Native American or Alaska Native, or Two or More Races.

## Policies ensure alignment of interests between management and investors

For additional details, including definitions for each prioritized Board competency and individual director demographic information, see our 2023 Proxy Statement that can be found at [www.ur.com](http://www.ur.com).



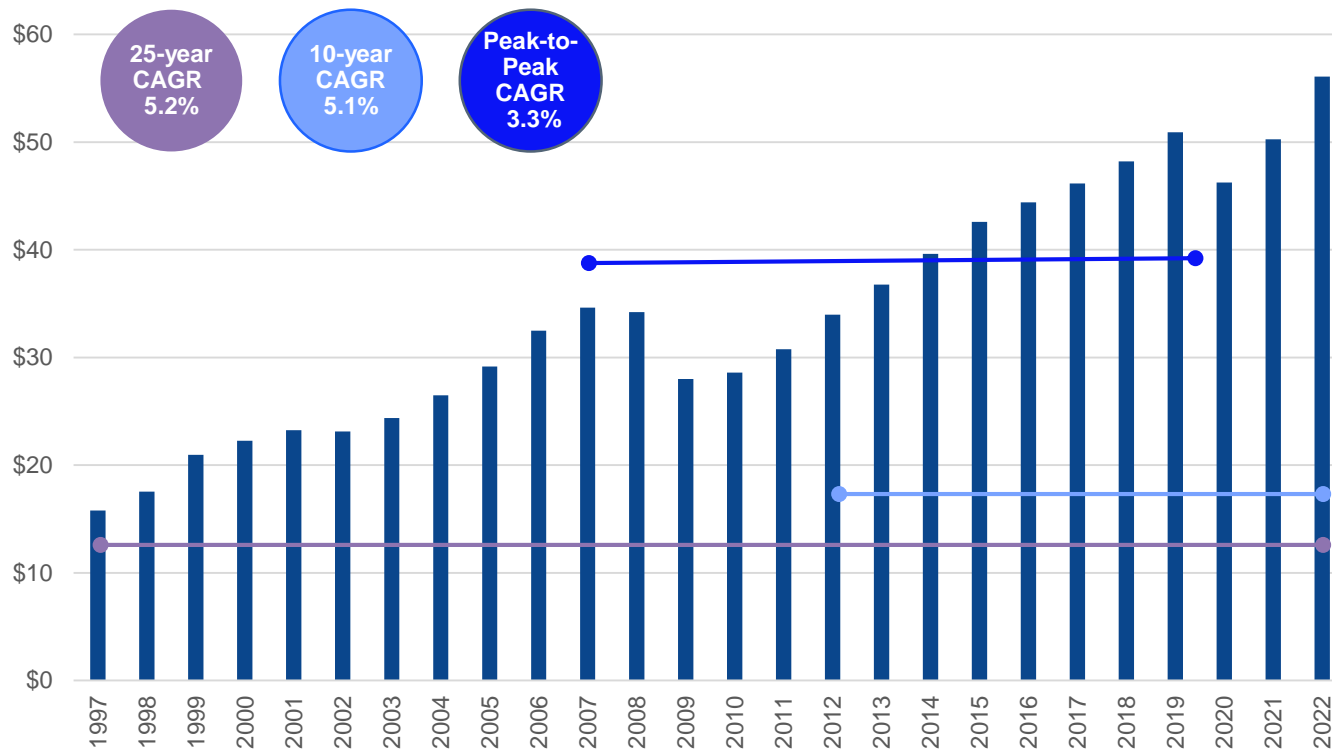
# 2 End-market overview



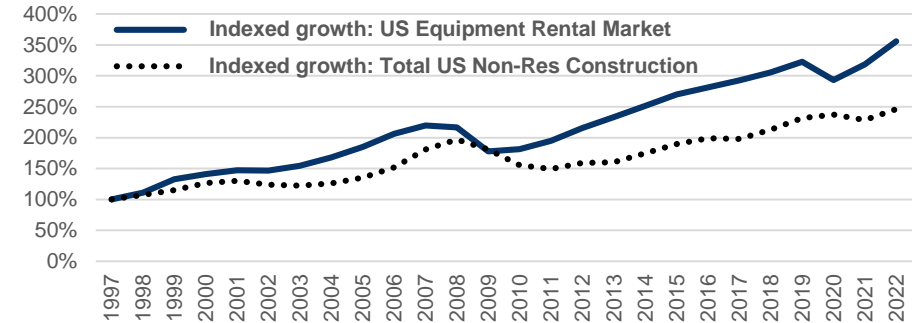


# U.S. equipment rental industry overview

Combined U.S. General Rental and Construction & Industrial Equipment Rental Market Size (\$bn)

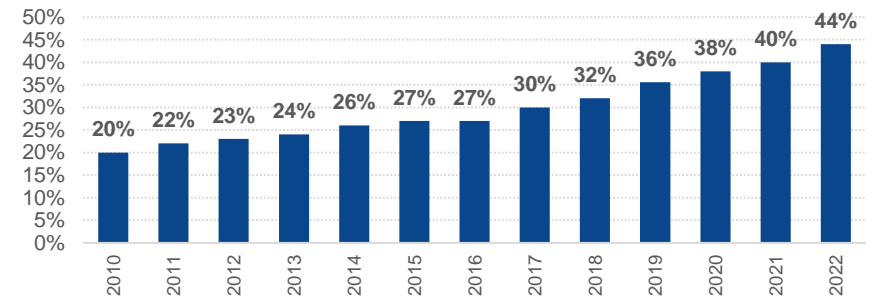


Growth of the U.S. equipment rental market has sharply outpaced underlying total non-res activity



Largest players capturing a growing share of the U.S. equipment rental market

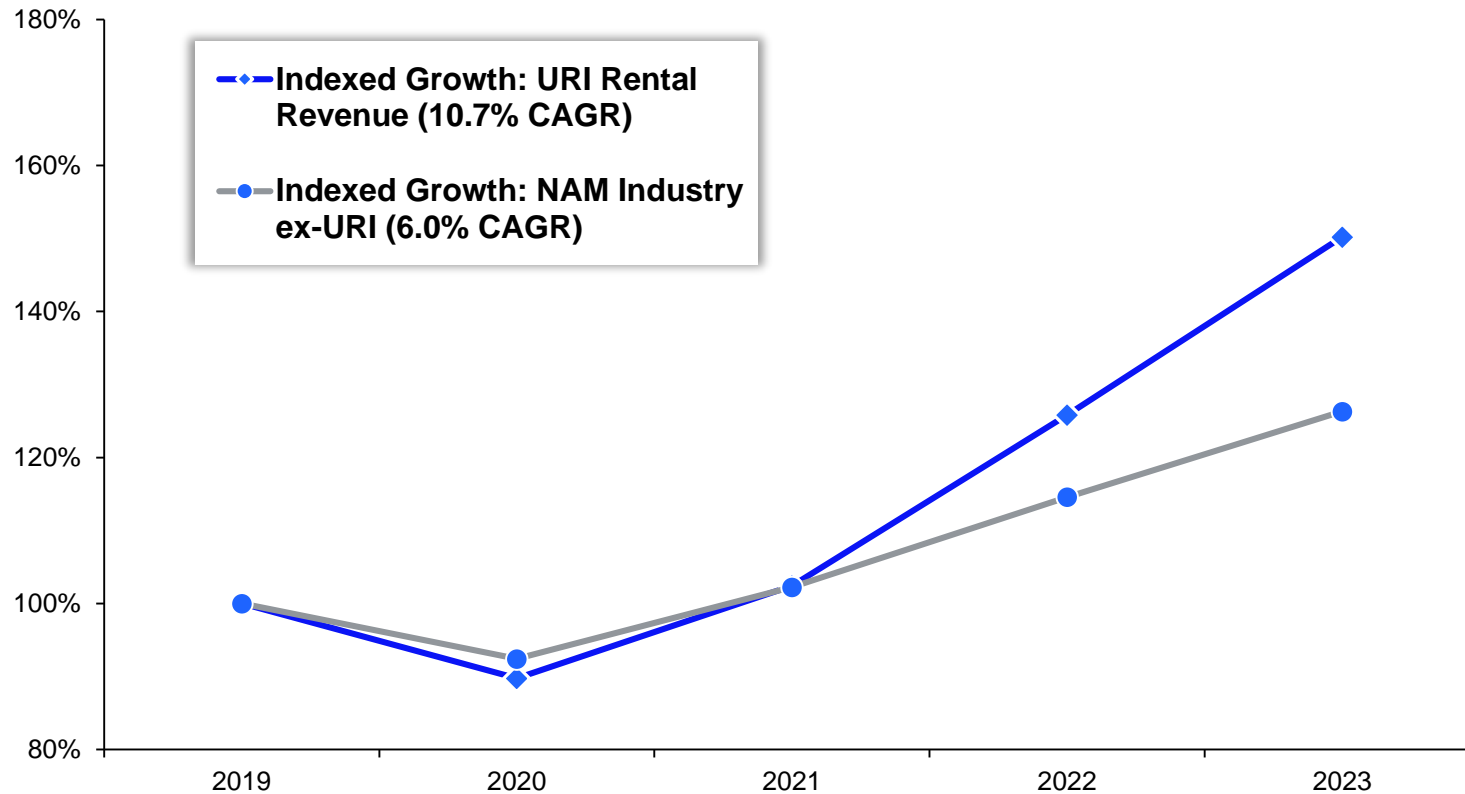
Top 10 U.S. Rental Companies as % of Total Industry Revenues



Equipment rental value proposition continues to drive secular penetration

Sources: Company reports, ARA, RER, and U.S. Census Bureau (based on most current data available).

# Growth: Strategy supports meaningful outperformance of industry



**URI Has Grown ~2x the Industry Rate Over the Last Five Years**

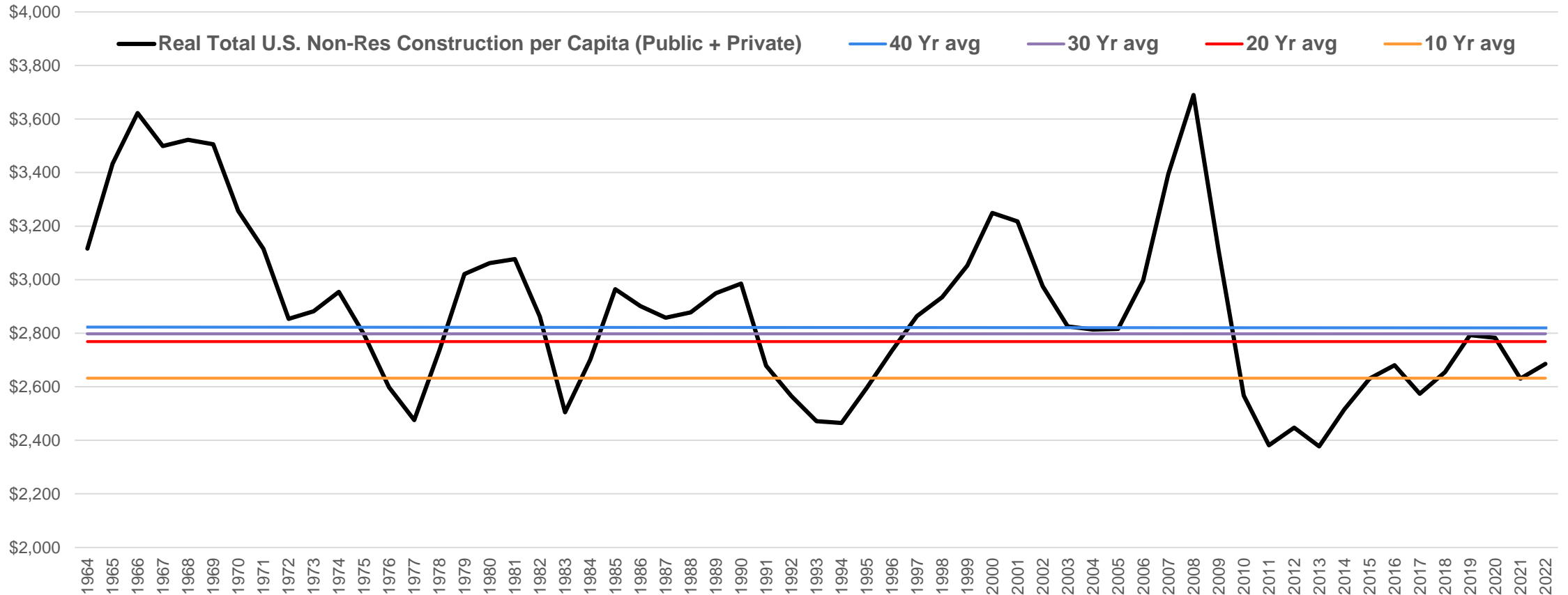
Sources: Company data, American Rental Association.

Note: Reflects indexed growth for the North American industry ex-URI North America rental revenue based on ARA data vs. URI North America rental revenue.

## Growth Drivers

- ✓ Smart M&A
- ✓ Secular shift towards rental over ownership
- ✓ Increased cross-selling to capture wallet share and maximize cyclical growth
- ✓ Evolution of sales strategies and asset base to better serve customers
- ✓ Differentiation through new technologies and accelerated innovation

# Real total U.S. non-res construction spend per capita



**Adjusted for inflation and population growth, total U.S. non-residential construction investment (public + private) remains inline to below long-term average levels**

Sources: U.S. Census Bureau, Engineering News-Record (based on most current data available).

# 3 Summary of key financial data

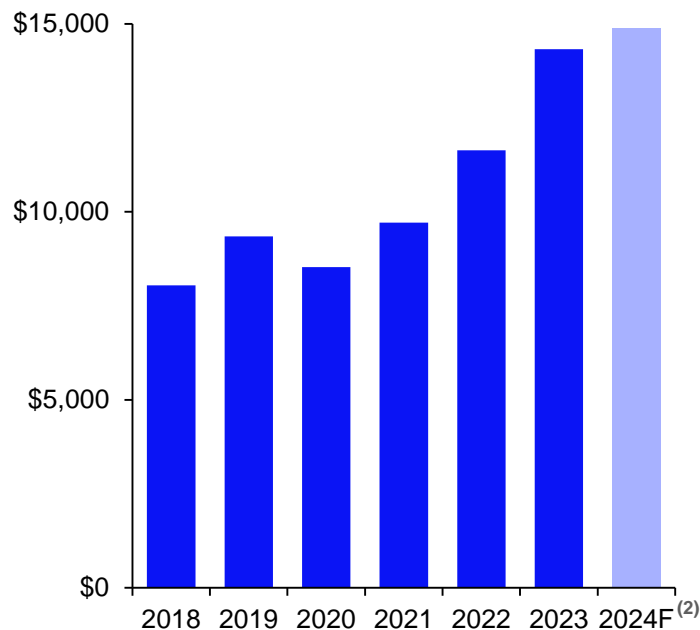


# Strong track record of powerful financial performance

**Total Revenue (\$M)**

**+12.2%** **+4.0%**

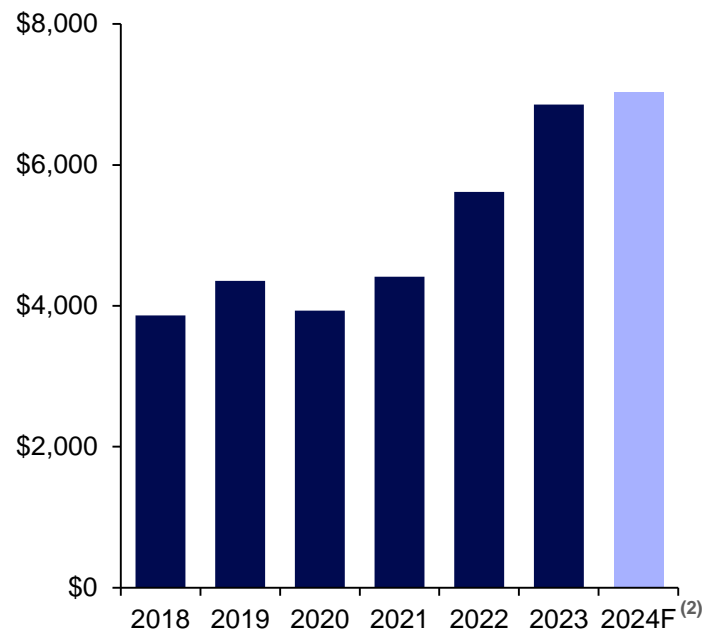
2023 5-Year CAGR 2024 Implied Growth



**Adjusted EBITDA<sup>(1)</sup> (\$M)**

**+12.2%** **+2.5%**

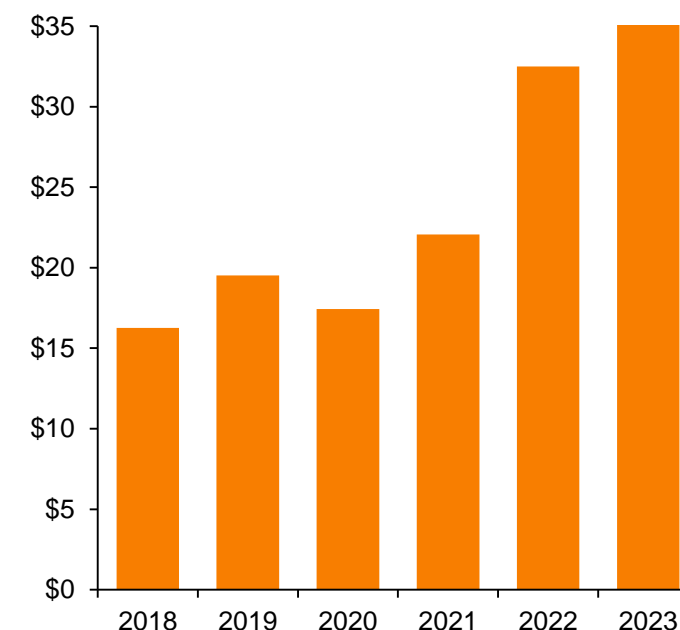
2023 5-Year CAGR 2024 Implied Growth



**Adjusted EPS<sup>(1)</sup>**

**+20.2%** **+23.6%**

2023 5-Year CAGR 2023 10-Year CAGR

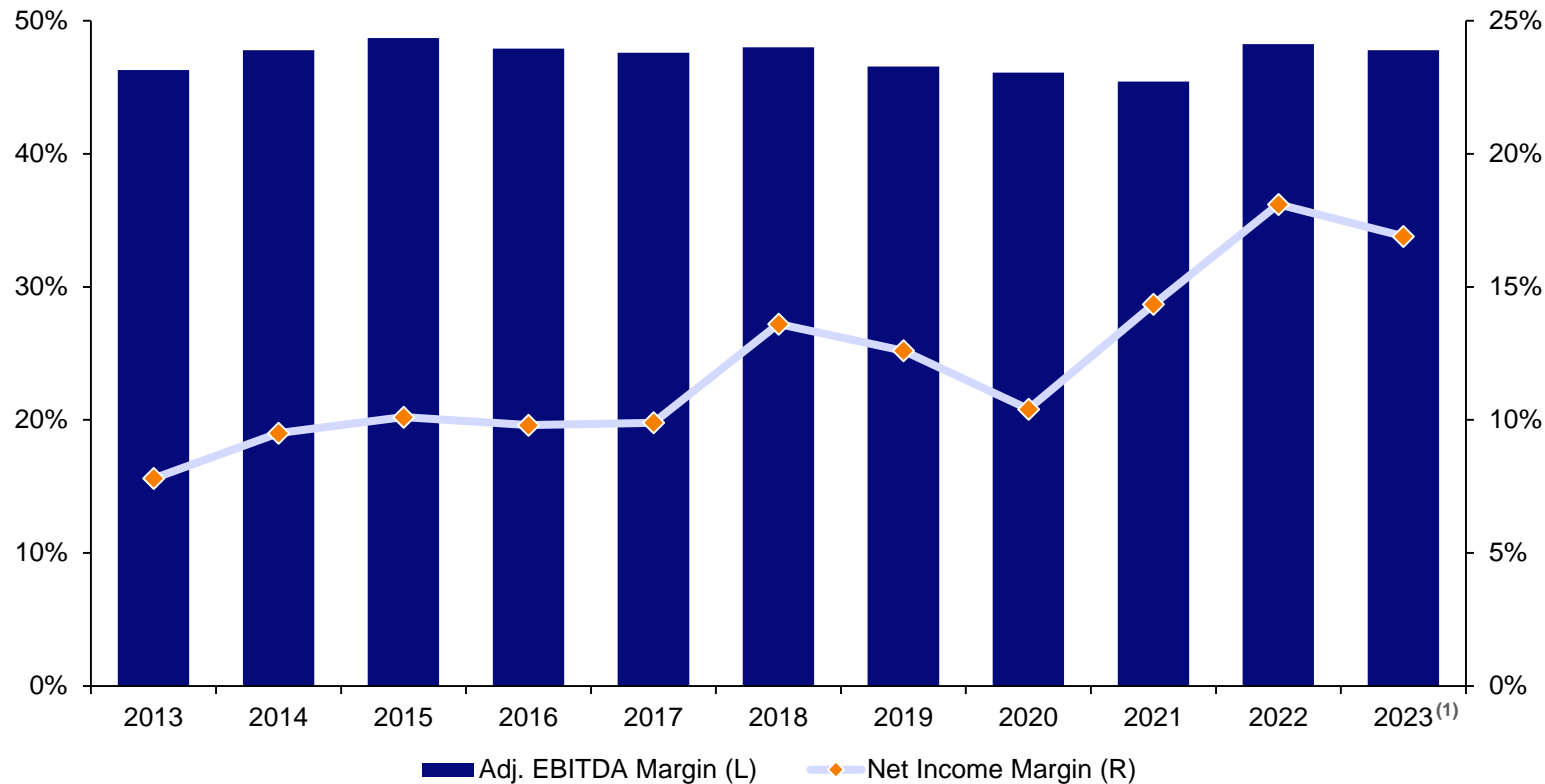


**Strong Growth and Margins Have Driven Powerful Earnings Growth Over the Last Decade**

(1) Adjusted EBITDA and Adjusted EPS are non-GAAP measures. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures. Adjusted EPS is not forecasted.  
 (2) 2024F reflects the mid-point of guidance.



# Profitability: Focus on efficiency supports improved margins



**Industry Leading Margins Driven by Scale and Focus on Efficiency**

(1) The year-over-year decrease in net income margin primarily reflects the impact of the Ahern Rentals acquisition in 2022.

Note: Adjusted EBITDA is a non-GAAP measure. Net income margin and adjusted EBITDA margin represent net income or adjusted EBITDA divided by total revenue. See the tables provided elsewhere in this presentation for adjusted EBITDA reconciliations to the most comparable GAAP measures. Note: 2017 net income margin excludes one-time benefit from the Tax Act.

## Key Drivers of Margin Gains

### Strong Fixed-Cost Absorption

- Cyclical leverage (e.g., SG&A)
- M&A cost synergies

### Increased Operational Efficiency

- Process improvements (e.g., LEAN)
- Technology investments (e.g., logistics, telematics, CORE, etc.)

### Improved Mix

- Shift towards higher margin Specialty
- Improved segment/end-market mix
- De-emphasis of low margin/return businesses

### Enhanced Used Equipment Strategies

# Long-term growth and margin opportunities

## Revenue Related

---

- ✓ Capitalize on ongoing secular shift towards rental over ownership
- ✓ Leverage cross-selling to capture more wallet share and maximize cyclical growth
- ✓ Evolve sales strategies and asset base to better serve customers and capture secular opportunities (infrastructure, digital, etc.)
- ✓ Differentiate services through new technologies and accelerated innovation
- ✓ Smart M&A

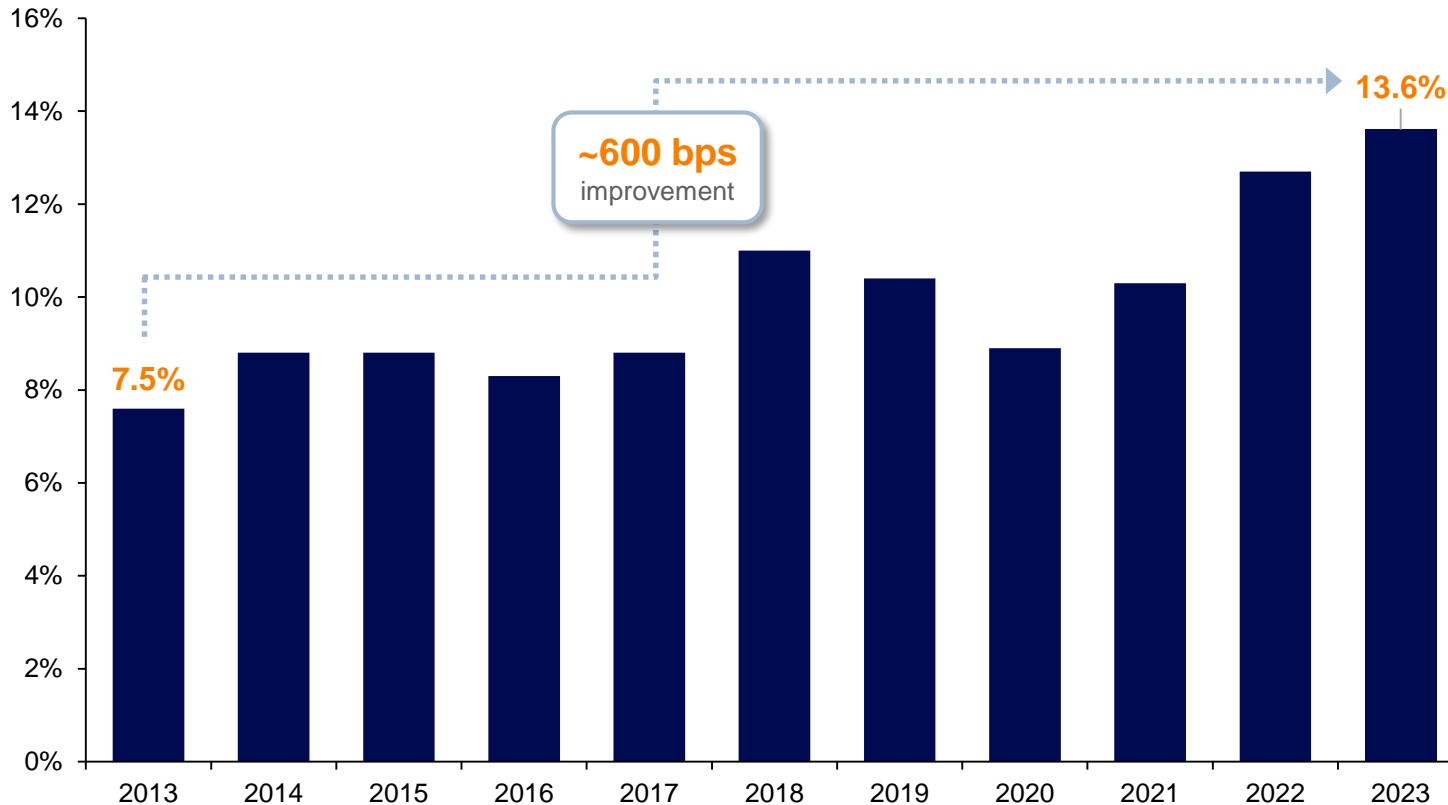
## Cost and Margin Related

---

- ✓ Further leveraging of LEAN
  - Optimization of operating costs
  - Continual improvement of labor productivity
- ✓ Fixed cost leverage via organic and M&A growth
- ✓ Mix shift as Specialty outpaces total growth
- ✓ Product and customer mix
- ✓ Further leveraging of technology and systems

Optimizing growth and margins to maximize long-term value creation

# Returns: Higher profitability and focus on capital efficiency supports ROIC



**Record Return on Invested Capital in 2023**

Sources: Company data. ROIC metric uses after-tax operating income for the trailing 12 months divided by average stockholders' equity, debt, and deferred taxes, net of average cash. To mitigate the volatility related to fluctuations in the company's tax rate from period to period, the U.S. federal corporate statutory tax rates of 21% and 35% were used to calculate after-tax operating income for 2018-2023 and 2013-2017, respectively.



## Key Return Drivers

Increased Profitability ✓

Positive Fleet Productivity ✓

Aggressive Fleet Management ✓

Smart Capital Allocation ✓

# Cash Flow: Strong and resilient free cash flow<sup>(1)</sup> generation

Cumulative FCF  
Last 5-years<sup>(2)</sup>

**\$9.7B**

Cumulative FCF  
Last 10-years<sup>(3)</sup>

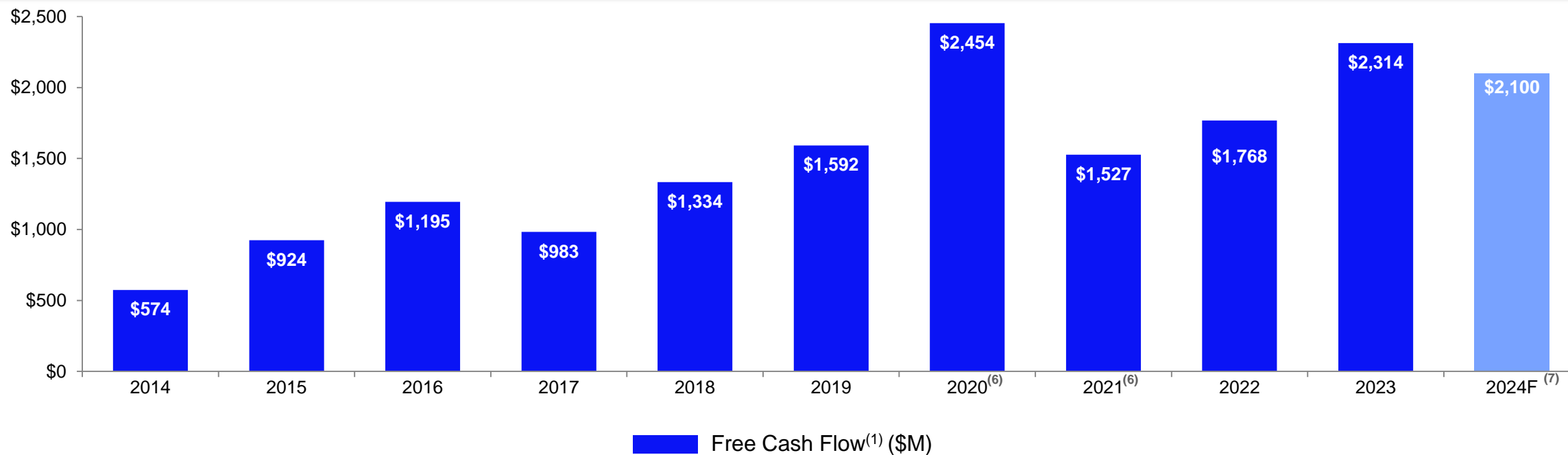
**\$14.7B**

10-Year Average  
Cash Conversion<sup>(4)</sup>

**144.8%**

10-Year Average  
FCF Margin<sup>(5)</sup>

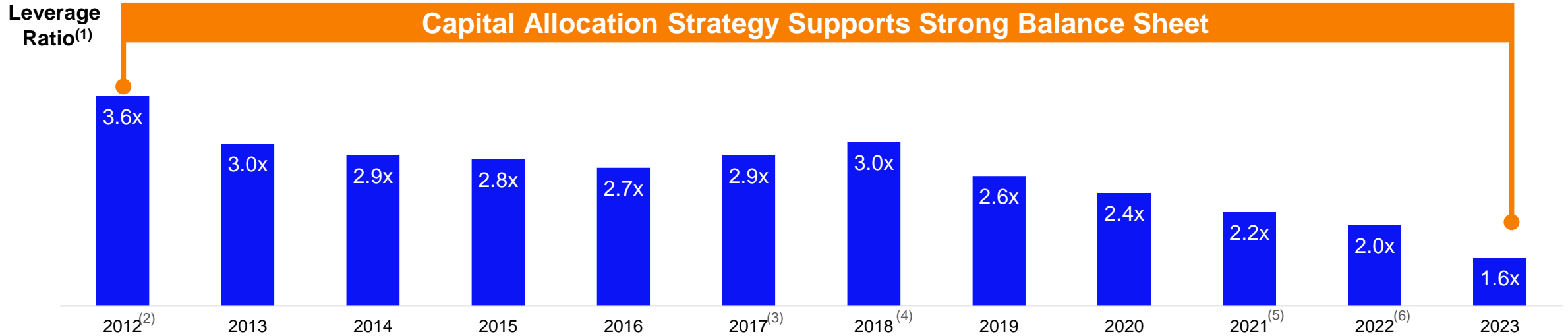
**17.1%**



**Durable Free Cash Flow Provides Significant Financial Flexibility and Optionality for Value Creation**

(1) Free cash flow is a non-GAAP financial measure. See reconciliation to the most comparable GAAP measure provided elsewhere. Free cash flow presented on this page excludes the impact of merger and restructuring payments. Cash conversion noted for the 10-year average excludes a one-time tax benefit in 2017. (2) Reflects 5-year period from 2019 to 2023, excluding merger and restructuring related payments. (3) Reflects 10-year period from 2014 to 2023, excluding merger and restructuring related payments. (4) Cash conversion is calculated as free cash flow divided by net income. (5) Free cash flow margin is calculated as free cash flow divided by total revenue. (6) 2020 reflects a ~\$1.2 billion year-over-year decrease in net rental capital expenditures, while 2021 reflects a ~\$1.9 billion year-over-year increase in net rental capital expenditures. (7) 2024F reflects the mid-point of guidance.

# Financial strength: Managing the balance sheet



## Aggressive Balance Sheet and Liquidity Management

### Prudent Financial Leverage

- Targeted full-cycle leverage ratio: 1.5x-2.5x (new as of 2024)
- Ensure access to diverse funding sources
- Support funding needs in all environments

### Liquidity and Maturity Management

- Ensure sufficient liquidity to support business
- Manage debt maturities to minimize risks

### Thoughtful Capital Allocation

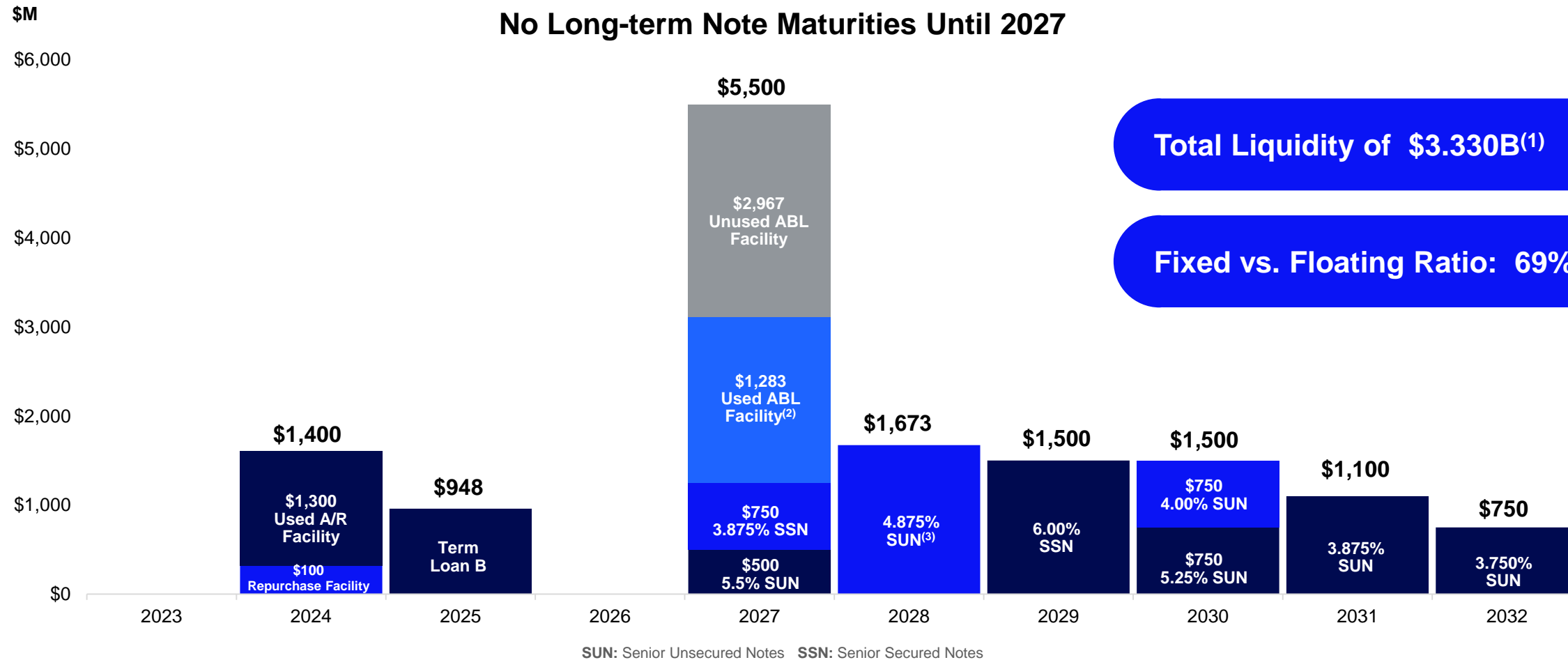
- Balance the deployment of excess free cash flow to support shareholder value
- Dividends vs. Repurchases vs. Net Debt

## Current Leverage Strategy Provides a Solid Foundation for Capital Deployment and Value Creation

(1) Leverage Ratio calculated as net debt divided by LTM adjusted EBITDA, as of the end of the applicable period. (2) Pro Forma assumes RSC acquisition occurred on January 1, 2012. (3) Reflects leverage as reported, which includes borrowings related to the acquisitions of both NES and Neff without full-year benefits of EBITDA contribution. (4) Reflects leverage as reported, which includes borrowings related to the acquisitions of both Baker and BlueLine without full-year benefits of EBITDA contribution. (5) Reflects leverage as reported, which includes borrowings related to the acquisition of General Finance without full-year benefits of EBITDA contribution. (6) Reflects leverage as reported, which includes borrowings related to the acquisition of Ahern without full-year benefits of EBITDA contribution.



# Financial strength: Ensuring flexibility & optionality



## Aggressive Management of Long-term Maturity Towers

Note: As of December 31, 2023. Excludes finance leases. SSN = Senior Secured Notes. SUN = Senior Unsecured Notes. (1) Includes total cash, cash equivalents and availability under ABL and A/R facilities as of December 31, 2023. (2) Includes \$14M in Letters of Credit. (3) Comprised of two separate 4.875% notes, a note with \$1.669B principal amount and a note with \$4M principal amount.

# Prudent capital deployment execution with clear priorities

## Invest in Growth

### Organic Growth

- Continued investment in GenRent and Specialty to support customers
- Targeting 50+ specialty cold-starts in 2024 vs. 49 in 2023

### M&A

- Focus on risk-adjusted returns across both GenRent and Specialty
- Supports our “Grow, Deepen and Expand” strategy
- Balance sheet provides the flexibility to pursue strategic opportunities

## Return Excess Cash to Investors

### Dividends

- Initiated dividend program in 1Q2023 with quarterly dividend of \$1.48 per share
- Dividends of \$406 million paid during 2023
- Current quarterly dividend of \$1.63 per share (10% increase vs. 2023)
- Current annualized yield of 1.1%<sup>(1)</sup>

### Share Repurchases

- Current authorization: \$1.25B share repurchase program approved by Board of Directors on October 24, 2022. \$1 billion shares repurchased through 4Q2023; expect to repurchase remaining \$250 million shares during 1Q2024
- New authorization: \$1.5B share repurchase program approved by Board of Directors on January 24, 2024. Expect to begin repurchases under the new authorization in 1Q2024 and complete \$1.5B of total repurchases in 2024 (\$250 million under current authorization and \$1.25B under new authorization), with the remaining \$250 million of the new authorization to be completed by the end of the first quarter of 2025
- Since 2012, the company has returned approximately \$6B of excess cash to shareholders via share repurchases, reducing its outstanding share count by ~42% at an internal rate of return of over 20%<sup>(2)</sup>









## Disciplined Capital Allocation Approach Drives Outsized Shareholder Returns

(1) Based on URI closing share price on December 31, 2023

(2) Reflects period from 2012 to 2023

# Proven ability to create value through M&A

## Key Acquisitions

							
2012 / GenRent	2014 / Specialty	2017 / GenRent	2017 / GenRent	2018 / Specialty	2018 / GenRent	2021 / Specialty	2022 / GenRent

## Strategic Value

Positions URI as **leader in North American rental industry**

Expand offerings in **higher margin/return assets**

Strengthened aerial capabilities; added **two-way cross-sell opportunities**

New capabilities in infrastructure; added **two-way cross-sell opportunities**

Expand offerings in **higher return assets**

**Bolstered NA rental position;** increased local and mid-sized presence

Expanded offering; **differentiated ability to provide one-stop shopping**

**Bolstered NA rental position;** increased local and mid-sized presence

## Financial Benefits

**\$200M** of cost synergies

Delivered on growth thesis; capitalize on cross-sell opportunity

**\$40M** of cost synergies,  
**\$35M** of revenue synergies

**\$35M** of cost synergies,  
**\$15M** of revenue synergies

**\$19M** of cost synergies,  
**\$60M** of revenue synergies

**\$45M** of cost synergies,  
**\$35M** of revenue synergies

**\$17M** of cost synergies,  
**\$65M** of revenue synergies

**\$40M** of cost synergies,  
**\$60M** of revenue synergies

## Cultural Alignment



**M&A is a Core Competency that Benefits Both Customers and Shareholders**

Note: Financial benefits are not exhaustive and exclude the net present value of related tax benefits. Cost and revenue synergies reflect targeted levels.

# M&A strategy: Disciplined and opportunistic



## Strategic

- Proactively supports growth in attractive markets
- Difficult to replicate organically
- Access to new customers
- Enhance cross-selling
- Best practice adoption
- Geographic coverage
- Diversification



## Financial

- Invest capital at attractive returns over cycle
  - Revenue growth
  - Margin opportunities
  - Manage leverage
  - Internal Rate of Return
  - ROIC
  - Volatility



## Cultural

- Safety
- Talent
- Ethics and integrity
- Management philosophy
- Customer focus
- Community

**Proven integration capabilities are a key advantage in realizing greater value from M&A**

# Fleet productivity: overview

- ✓ *Fleet Productivity* provides greater insight into the interplay and combined impact of key decisions made by managers every day across (a) rental rates, (b) time utilization, and (c) changes in mix on our Owned Equipment Rental Revenue (i.e., the revenue we generate with our owned rental assets).
  - Mix includes impact of changes in customer mix, fleet mix, geographic mix and business mix (i.e., Specialty).
- ✓ *Fleet Productivity* is a metric that better explains how the combined changes in rental rates, time utilization, and mix come together to produce revenue and how management flexes the combination of these factors to drive efficient growth and benefits returns.
- ✓ *Fleet Productivity* is a comprehensive measure that combines the impact of the change in rental rates **plus** the impact of changes in time utilization **plus** the revenue impact from changes in mix in one metric.

**Fleet productivity provides better insight into the decisions made to optimize growth and returns**



# Fleet productivity: historical results <sup>(1)</sup>

	Actual YoY Change in Average OEC	Assumed YoY Impact of OEC Inflation on Rent Rev	Fleet Productivity <sup>(2)</sup>	Contribution from Ancillary and Re-Rent	Reported YoY Change in Rental Revenue
1Q 2020	2.2%	(1.5%)	(1.2%)	(0.2%)	(0.7%)
2Q 2020	(0.7%)	(1.5%)	(13.6%) <sup>(4)</sup>	(0.4%)	(16.2%)
3Q 2020	(4.6%)	(1.5%)	(8.0%) <sup>(4)</sup>	0.8%	(13.3%)
4Q 2020	(5.6%)	(1.5%)	(3.8%) <sup>(4)</sup>	0.8%	(10.1%)
Q1 2021	(5.7%)	(1.5%)	(0.5%) <sup>(4)</sup>	1.2%	(6.5%)
Q2 2021 <sup>(3)</sup>	0.2%	(1.5%)	17.8%	2.3%	18.8%
Q3 2021	8.7%	(1.5%)	13.5%	1.7%	22.4%
Q4 2021	13.3%	(1.5%)	10.3%	2.6%	24.7%
Q1 2022	16.4%	(1.5%)	13.0%	2.6%	30.5%
Q2 2022	13.6%	(1.5%)	11.3%	2.8%	26.2%
Q3 2022	10.6%	(1.5%)	8.9%	2.0%	20.0%
Q4 2022 <sup>(3)</sup>	14.2%	(1.5%)	5.9% <sup>(5)</sup>	0.2%	18.8%
Q1 2023	25.6%	(1.5%)	2.0%	(0.1%)	26.0%
Q2 2023	25.5%	(1.5%)	(2.0%)	(0.9%)	21.1%
Q3 2023	22.2%	(1.5%)	(2.2%)	(0.5%)	18.0%
Q4 2023	15.1%	(1.5%)	0.3%	(0.4%)	13.5%
<b>Q4 2023 PF<sup>(6)</sup></b>	<b>6.9%</b>	<b>(1.5%)</b>	<b>2.4%</b>	<b>(0.2%)</b>	<b>7.6%</b>

**Q4 2023 pro forma fleet productivity solid at 2.4%**

1) Provided on an As Reported basis, except when otherwise noted.

2) Fleet Productivity reflects the combined impact of changes in rental rates, time utilization, and mix that contribute to Owned Equipment Rental revenue (OER).

3) Denotes quarter in which URI closed a material acquisition (General Finance = 2Q21; Ahern = 4Q22).

4) The negative fleet productivity above includes the impact of COVID-19.

5) 4Q22 Fleet Productivity was 6.5% on a standalone basis (i.e. excluding the impact of Ahern in the quarter).

6) Provided on a pro forma basis, as if Ahern was acquired January 1, 2022.

# Q4 2023 Results



<b>Total Revenue</b>	\$3.728 billion (+13.1% Y/Y as reported; 7.5% on a pro forma basis*)
<b>Net Income</b>	\$679 million (18.2% margin; -120 bps Y/Y as reported; -40 bps on a pro forma basis*)
<b>Adjusted EBITDA**</b>	\$1.809 billion (48.5% margin; -150 bps Y/Y as reported; -90 bps on a pro forma basis*)

\* Pro forma includes the standalone, pre-acquisition results of Ahern. See the tables provided elsewhere in this presentation for reconciliations of pro forma margins to the most comparable GAAP measures.

\*\* Adjusted EBITDA is a non-GAAP measure. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures.

# Full Year 2023 Results



<b>Total Revenue</b>	\$14.332 billion (+23.1% Y/Y as reported; 14.9% on a pro forma basis*)
<b>Net Income</b>	\$2.424 billion (16.9% margin; -120 bps Y/Y as reported; flat on a pro forma basis*)
<b>Adjusted EBITDA**</b>	\$6.857 billion (47.8% margin; -50 bps Y/Y as reported; +40 bps on a pro forma basis*)
<b>Net/Gross Rental Capital Expenditures</b>	\$1.934 billion, after gross purchases of \$3.508 billion
<b>Net Cash Provided by Operating Activities</b>	\$4.704 billion
<b>Free Cash Flow**</b>	\$2.314 billion***

\* Pro forma includes the standalone, pre-acquisition results of Ahern. See the tables provided elsewhere in this presentation for reconciliations of pro forma margins to the most comparable GAAP measures.

\*\* Adjusted EBITDA and Free Cash Flow are non-GAAP measures. See the tables provided elsewhere in this presentation for reconciliations to the most comparable GAAP measures.

\*\*\* Excludes aggregate merger and restructuring related payments of \$8 million.

# 2024 Financial Outlook



<b>Total Revenue</b>	\$14.65 billion to \$15.15 billion
<b>Adjusted EBITDA*</b>	\$6.9 billion to \$7.15 billion
<b>Net/Gross Rental Capital Expenditures</b>	\$1.9 billion to \$2.2 billion, after gross purchases of \$3.4 billion to \$3.7 billion
<b>Net Cash Provided by Operating Activities</b>	\$4.15 billion to \$4.75 billion
<b>Free Cash Flow*</b>	\$2.0 billion to \$2.2 billion**

**2024 On Track for Another Year of Strong Results Across Growth, Profitability, Free Cash Flow, and Returns**

\* Adjusted EBITDA and Free Cash Flow are non-GAAP measures. See the table provided elsewhere in this presentation for a reconciliation of forecasted Free Cash Flow to the most comparable GAAP measure. Information reconciling forecasted adjusted EBITDA to the most comparable GAAP financial measure is unavailable to the company without unreasonable effort, as discussed in the "Introductory Information" slide.

\*\* Excludes aggregate merger and restructuring related payments. FCF outlook assumptions include 2024 cash taxes of \$990M and cash interest of \$620M.



# 2028 aspirational targets



**Remain Confident in our Ability to Drive Profitable Growth Long Term**

Note: Information reconciling the aspirational target for Adj. EBITDA to the most comparable GAAP financial measures is unavailable to the company without unreasonable effort, as discussed in the "Introductory information" slide. Adj. EBITDA flowthrough is calculated as the YOY change in adjusted EBITDA divided by the YOY change in total revenue. Specialty includes Tools and Reliable Onsite Services that are part of our General Rentals reporting segment.

## Key Assumptions

- Continued long-term growth in non-residential construction, including support from key tailwinds across North America infrastructure and reindustrialization and industrial activity.
- Continued end-market outgrowth by URI supported by our competitive advantages, Grow, Deepen, and Expand strategy, vertical strategies and weighting, secular penetration and acquisitions.
- Ongoing margin expansion driven by our focus on operational efficiency with targeted adjusted EBITDA flow-through of 50-60% across the cycle.
- Continued focus on driving healthy fleet productivity and capital efficiency to support higher returns on invested capital and strong free cash generation.



# 4 Appendix

# Adjusted Earnings Per Share GAAP Reconciliation

We define "earnings per share – adjusted" as the sum of earnings per share – GAAP, as reported plus the impact of the following special items: merger related intangible asset amortization, impact on depreciation related to acquired fleet and property and equipment, impact of the fair value mark-up of acquired fleet, restructuring charge, asset impairment charge and loss on repurchase/redemption of debt securities. See below for further detail on each special item. Management believes that earnings per share - adjusted provides useful information concerning future profitability. However, earnings per share - adjusted is not a measure of financial performance under GAAP. Accordingly, earnings per share - adjusted should not be considered an alternative to GAAP earnings per share. The table below provides a reconciliation between earnings per share – GAAP, as reported, and earnings per share – adjusted.

	Three Months Ended		Year Ended	
	December 31,		December 31,	
	2023	2022	2023	2022
<b>Earnings per share - GAAP, as reported</b>	<b>\$10.01</b>	<b>\$ 9.15</b>	<b>\$35.28</b>	<b>\$29.65</b>
After-tax (1) impact of:				
Merger related intangible asset amortization (2)	0.52	0.39	2.33	1.79
Impact on depreciation related to acquired fleet and property and equipment (3)	0.44	0.08	1.65	0.56
Impact of the fair value mark-up of acquired fleet (4)	0.25	0.12	1.17	0.29
Restructuring charge (5)	0.04	—	0.31	—
Asset impairment charge (6)	—	—	—	0.03
Loss on repurchase/redemption of debt securities (7)	—	—	—	0.18
<b>Earnings per share - adjusted</b>	<b>\$11.26</b>	<b>\$ 9.74</b>	<b>\$40.74</b>	<b>\$32.50</b>
Tax rate applied to above adjustments (1)	25.2 %	25.3 %	25.3 %	25.3 %

- 1) The tax rates applied to the adjustments reflect the statutory rates in the applicable entities.
- 2) Reflects the amortization of the intangible assets acquired in the major acquisitions completed since 2012 that significantly impact our operations (the "major acquisitions," each of which had annual revenues of over \$200 million prior to acquisition). The increase in 2023 primarily reflects the impact of the Ahern Rentals acquisition.
- 3) Reflects the impact of extending the useful lives of equipment acquired in certain major acquisitions, net of the impact of additional depreciation associated with the fair value mark-up of such equipment. The increase in 2023 primarily reflects the impact of the Ahern Rentals acquisition.
- 4) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The increase in 2023 primarily reflects the impact of the Ahern Rentals acquisition.
- 5) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs. In the first quarter of 2023, we initiated a restructuring program following the closing of the Ahern Rentals acquisition, and this program was completed in the fourth quarter of 2023. There are no open restructuring programs as of **December 31, 2023**. The increase in 2023 reflects charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. We have cumulatively incurred total restructuring charges of **\$380** million under our restructuring programs.
- 6) Reflects write-offs of leasehold improvements and other fixed assets.
- 7) Primarily reflects the difference between the net carrying amount and the total purchase price of the redeemed notes.

# EBITDA and Adjusted EBITDA GAAP Reconciliations

EBITDA represents the sum of net income, provision for income taxes, interest expense, net, depreciation of rental equipment, and non-rental depreciation and amortization. Adjusted EBITDA represents EBITDA plus the sum of the restructuring charges, stock compensation expense, net, and the impact of the fair value mark-up of acquired fleet. See below for further detail on each adjusting item. These items are excluded from adjusted EBITDA internally when evaluating our operating performance and for strategic planning and forecasting purposes, and allow investors to make a more meaningful comparison between our core business operating results over different periods of time, as well as with those of other similar companies. The net income and adjusted EBITDA margins represent net income or adjusted EBITDA divided by total revenue. Management believes that EBITDA and adjusted EBITDA, when viewed with the company's results under GAAP and the accompanying reconciliation, provide useful information about operating performance and period-over-period growth, and provide additional information that is useful for evaluating the operating performance of our core business without regard to potential distortions. Additionally, management believes that EBITDA and adjusted EBITDA help investors gain an understanding of the factors and trends affecting our ongoing cash earnings, from which capital investments are made and debt is serviced.

The table below provides a reconciliation between net income and EBITDA and adjusted EBITDA.

\$ millions	Three Months Ended		Year Ended	
	December 31,		December 31,	
	2023	2022	2023	2022
<b>Net income</b>	<b>\$ 679</b>	<b>\$ 639</b>	<b>\$2,424</b>	<b>\$2,105</b>
Provision for income taxes	223	256	787	697
Interest expense, net	161	132	635	445
Depreciation of rental equipment	595	491	2,350	1,853
Non-rental depreciation and amortization	102	86	431	364
<b>EBITDA</b>	<b>\$1,760</b>	<b>\$1,604</b>	<b>\$6,627</b>	<b>\$5,464</b>
Restructuring charge (1)	4	—	28	—
Stock compensation expense, net (2)	22	32	94	127
Impact of the fair value mark-up of acquired fleet (3)	23	11	108	27
<b>Adjusted EBITDA</b>	<b>\$1,809</b>	<b>\$1,647</b>	<b>\$6,857</b>	<b>\$5,618</b>
<i>Net income margin</i>	<i>18.2 %</i>	<i>19.4 %</i>	<i>16.9 %</i>	<i>18.1 %</i>
<i>Adjusted EBITDA margin</i>	<i>48.5 %</i>	<i>50.0 %</i>	<i>47.8 %</i>	<i>48.3 %</i>

- 1) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs. In the first quarter of 2023, we initiated a restructuring program following the closing of the Ahern Rentals acquisition, and this program was completed in the fourth quarter of 2023. There are no open restructuring programs as of December 31, 2023. The increase in 2023 reflects charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. We have cumulatively incurred total restructuring charges of \$380 million under our restructuring programs.
- 2) Represents non-cash, share-based payments associated with the granting of equity instruments.
- 3) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The increase in 2023 primarily reflects the impact of the Ahern Rentals acquisition.

# EBITDA and Adjusted EBITDA GAAP Reconciliations (cont'd)

The table below provides a reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA.

\$ millions	Three Months Ended		Year Ended	
	December 31,		December 31,	
	2023	2022	2023	2022
<b>Net cash provided by operating activities</b>	<b>\$ 1,414</b>	<b>\$ 1,251</b>	<b>\$ 4,704</b>	<b>\$ 4,433</b>
Adjustments for items included in net cash provided by operating activities but excluded from the calculation of EBITDA:				
Amortization of deferred financing costs and original issue discounts	(3)	(4)	(14)	(13)
Gain on sales of rental equipment	219	241	786	566
Gain on sales of non-rental equipment	5	3	21	9
Insurance proceeds from damaged equipment	8	7	38	32
Restructuring charge (1)	(4)	—	(28)	—
Stock compensation expense, net (2)	(22)	(32)	(94)	(127)
Loss on repurchase/redemption of debt securities (4)	—	—	—	(17)
Changes in assets and liabilities	(80)	40	107	(151)
Cash paid for interest	119	67	614	406
Cash paid for income taxes, net	104	31	493	326
<b>EBITDA</b>	<b>\$ 1,760</b>	<b>\$ 1,604</b>	<b>\$ 6,627</b>	<b>\$ 5,464</b>
Add back:				
Restructuring charge (1)	4	—	28	—
Stock compensation expense, net (2)	22	32	94	127
Impact of the fair value mark-up of acquired fleet (3)	23	11	108	27
<b>Adjusted EBITDA</b>	<b>\$ 1,809</b>	<b>\$ 1,647</b>	<b>\$ 6,857</b>	<b>\$ 5,618</b>

1) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs. In the first quarter of 2023, we initiated a restructuring program following the closing of the Ahern Rentals acquisition, and this program was completed in the fourth quarter of 2023. There are no open restructuring programs as of December 31, 2023. The increase in 2023 reflects charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. We have cumulatively incurred total restructuring charges of \$380 million under our restructuring programs.

2) Represents non-cash, share-based payments associated with the granting of equity instruments.

3) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The increase in 2023 primarily reflects the impact of the Ahern Rentals acquisition.

4) Primarily reflects the difference between the net carrying amount and the total purchase price of the redeemed notes.

# EBITDA and Adjusted EBITDA GAAP Reconciliations (cont'd)

The pro forma information below reflects the combination of United Rentals and Ahern Rentals. Prior to the acquisition, Ahern Rentals management used different EBITDA and adjusted EBITDA definitions than those used by United Rentals. The information below reflects the historical information for Ahern Rentals presented in accordance with United Rentals' definitions of EBITDA and adjusted EBITDA. See below for further detail on each adjusting item. The management of Ahern Rentals historically did not view EBITDA and adjusted EBITDA as liquidity measures, and accordingly the information required to reconcile these measures to the statement of cash flows is unavailable to the company. The table below provides a calculation of as-reported and pro forma net income and EBITDA and adjusted EBITDA.

\$ millions	Three Months Ended				Year Ended			
	December 31,				December 31,			
	2023	2022	2022	2022	2023	2022	2022	2022
	As reported	As reported	Ahern Rentals	Pro forma	As reported	As reported	Ahern Rentals	Pro forma
<b>Net income</b>	<b>\$ 679</b>	<b>\$ 639</b>	<b>\$ 7</b>	<b>\$ 646</b>	<b>\$2,424</b>	<b>\$2,105</b>	<b>\$ 2</b>	<b>\$2,107</b>
Provision for income taxes	223	256	—	256	787	697	—	697
Interest expense, net	161	132	11	143	635	445	53	498
Depreciation of rental equipment	595	491	15	506	2,350	1,853	84	1,937
Non-rental depreciation and amortization	102	86	4	90	431	364	22	386
<b>EBITDA</b>	<b>\$1,760</b>	<b>\$1,604</b>	<b>\$ 37</b>	<b>\$1,641</b>	<b>\$6,627</b>	<b>\$5,464</b>	<b>\$ 161</b>	<b>\$5,625</b>
Restructuring charge (1)	4	—	—	—	28	—	—	—
Stock compensation expense, net (2)	22	32	—	32	94	127	—	127
Impact of the fair value mark-up of acquired fleet (3)	23	11	—	11	108	27	—	27
Ahern Rentals adjustments (4)	—	—	30	30	—	—	135	135
<b>Adjusted EBITDA</b>	<b>\$1,809</b>	<b>\$1,647</b>	<b>\$ 67</b>	<b>\$1,714</b>	<b>\$6,857</b>	<b>\$5,618</b>	<b>\$ 296</b>	<b>\$5,914</b>
<i>Net income margin</i>	<i>18.2 %</i>	<i>19.4 %</i>	<i>4.0 %</i>	<i>18.6 %</i>	<i>16.9 %</i>	<i>18.1 %</i>	<i>0.2 %</i>	<i>16.9 %</i>
<i>Adjusted EBITDA margin</i>	<i>48.5 %</i>	<i>50.0 %</i>	<i>38.7 %</i>	<i>49.4 %</i>	<i>47.8 %</i>	<i>48.3 %</i>	<i>35.8 %</i>	<i>47.4 %</i>

1) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs. In the first quarter of 2023, we initiated a restructuring program following the closing of the Ahern Rentals acquisition, and this program was completed in the fourth quarter of 2023. There are no open restructuring programs as of December 31, 2023. The increase in 2023 reflects charges associated with the restructuring program initiated following the closing of the Ahern Rentals acquisition. We have cumulatively incurred total restructuring charges of \$380 million under our restructuring programs.

2) Represents non-cash, share-based payments associated with the granting of equity instruments.  
 3) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold. The increase in 2023 primarily reflects the impact of the Ahern Rentals acquisition.  
 4) Includes various adjustments reflected in historic adjusted EBITDA for Ahern Rentals, primarily representing (1) lease costs associated with equipment that has been purchased by United Rentals (after purchase, the associated expense would be recognized as depreciation which is excluded in the EBITDA calculation) and (2) costs that do not relate to the combined entity (such as legal costs incurred by Ahern Rentals related to a particular lawsuit, certain freight costs to move equipment from closed locations in excess of normal operating movement, costs related to an attempted financing, and exit costs on lease terminations).



# Free Cash Flow GAAP Reconciliation (In millions, except footnotes)

We define “free cash flow” as net cash provided by operating activities less payments for purchases of, and plus proceeds from, equipment and intangible assets. The equipment and intangible asset items are included in cash flows from investing activities. Management believes that free cash flow provides useful additional information concerning cash flow available to meet future debt service obligations and working capital requirements. However, free cash flow is not a measure of financial performance or liquidity under GAAP. Accordingly, free cash flow should not be considered an alternative to net income or cash flow from operating activities as an indicator of operating performance or liquidity. The table below provides a reconciliation between net cash provided by operating activities and free cash flow.

	Three Months Ended		Year Ended	
	December 31,		December 31,	
	2023	2022	2023	2022
Net cash provided by operating activities	\$ 1,414	\$ 1,251	\$ 4,704	\$ 4,433
Payments for purchases of rental equipment	(636)	(980)	(3,714)	(3,436)
Payments for purchases of non-rental equipment and intangible assets	(89)	(72)	(356)	(254)
Proceeds from sales of rental equipment	438	409	1,574	965
Proceeds from sales of non-rental equipment	14	9	60	24
Insurance proceeds from damaged equipment	8	7	38	32
<b>Free cash flow (1)</b>	<b>\$ 1,149</b>	<b>\$ 624</b>	<b>\$ 2,306</b>	<b>\$ 1,764</b>

- 1) Free cash flow included aggregate merger and restructuring related payments of \$2 million and \$1 million for the three months ended December 31, 2023 and 2022, respectively, and \$8 million and \$4 million for the years ended December 31, 2023 and 2022, respectively.

The table below provides a reconciliation between 2024 forecasted net cash provided by operating activities and free cash flow.

<b>Net cash provided by operating activities</b>	<b>\$4,150-\$4,750</b>
Payments for purchases of rental equipment	\$(3,300)-\$(3,800)
Proceeds from sales of rental equipment	\$1,400-\$1,600
Payments for purchases of non-rental equipment and intangible assets, net of proceeds from sales and insurance proceeds from damaged equipment	\$(250)-\$(350)
<b>Free cash flow excluding merger and restructuring related payments</b>	<b>\$2,000- \$2,200</b>

# Historical Adjusted Earnings Per Share GAAP Reconciliation

Adjusted EPS (earnings per share) is a non-GAAP measure that reflects diluted earnings (loss) per share from continuing operations excluding the impact of the special items described below. Management believes that adjusted EPS provides useful information concerning future profitability. However, adjusted EPS is not a measure of financial performance under GAAP. Accordingly, adjusted EPS should not be considered an alternative to GAAP earnings per share. The table below provides a reconciliation between diluted earnings (loss) per share and adjusted EPS.

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
<b>Diluted earnings (loss) per share (EPS) from continuing operations</b>	<b>\$ (12.62)</b>	<b>\$ (0.98)</b>	<b>\$ (0.38)</b>	<b>\$ 1.38</b>	<b>\$ 0.79</b>	<b>\$ 3.64</b>	<b>\$ 5.15</b>	<b>\$ 6.07</b>	<b>\$ 6.45</b>	<b>\$ 15.73</b>	<b>\$ 13.12</b>	<b>\$ 15.11</b>	<b>\$ 12.20</b>	<b>\$ 19.04</b>	<b>\$ 29.65</b>	<b>\$ 35.28</b>
EPS adjustments (after-tax):																
Merger related costs (1)	—	—	—	0.25	0.72	0.05	0.06	(0.17)	—	0.36	0.32	0.01	—	0.03	—	—
Merger related intangible asset amortization (2)	—	—	—	—	0.74	0.94	1.10	1.15	1.12	1.15	1.76	2.48	2.22	1.98	1.79	2.33
Impact on depreciation related to acquired fleet and property and equipment (3)	—	—	—	—	(0.03)	(0.04)	(0.03)	(0.02)	—	0.05	0.19	0.39	0.08	0.16	0.56	1.65
Impact of the fair value mark-up of acquired fleet (4)	—	—	—	—	0.24	0.25	0.21	0.19	0.25	0.59	0.59	0.72	0.51	0.38	0.29	1.17
Pre-close RSC merger related interest expense (5)	—	—	—	—	0.19	—	—	—	—	—	—	—	—	—	—	—
Impact on interest expense related to fair value adjustment of acquired RSC indebtedness (6)	—	—	—	—	(0.03)	(0.04)	(0.03)	(0.02)	(0.01)	—	—	—	—	—	—	—
Restructuring charge (7)	0.17	0.29	0.34	0.16	0.64	0.07	(0.01)	0.04	0.11	0.36	0.28	0.18	0.18	0.02	—	0.31
Asset impairment charge (8)	0.06	0.12	0.09	0.04	0.10	0.02	—	—	0.03	0.01	—	0.05	0.37	0.14	0.03	—
(Gain) loss on extinguishment of debt securities, including subordinated convertible debentures, and amendments of debt facilities (9)	(0.32)	(0.19)	0.28	0.04	0.45	0.02	0.46	0.78	0.70	0.39	—	0.58	1.88	0.31	0.18	—
Gain on sale of software subsidiary (10)	—	—	—	—	(0.05)	—	—	—	—	—	—	—	—	—	—	—
Goodwill impairment charge (11)	12.19	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Charge related to settlement of SEC inquiry (12)	0.19	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Preferred stock redemption charge (13)	3.19	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Foreign tax credit valuation allowance and other (14)	0.10	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
<b>Total EPS adjustments</b>	<b>\$ 15.58</b>	<b>\$ 0.22</b>	<b>\$ 0.71</b>	<b>\$ 0.49</b>	<b>\$ 2.97</b>	<b>\$ 1.27</b>	<b>\$ 1.76</b>	<b>\$ 1.95</b>	<b>\$ 2.20</b>	<b>\$ 2.91</b>	<b>\$ 3.14</b>	<b>\$ 4.41</b>	<b>\$ 5.24</b>	<b>\$ 3.02</b>	<b>\$ 2.85</b>	<b>\$ 5.46</b>
<b>Adjusted EPS</b>	<b>\$ 2.96</b>	<b>\$ (0.76)</b>	<b>\$ 0.33</b>	<b>\$ 1.87</b>	<b>\$ 3.76</b>	<b>\$ 4.91</b>	<b>\$ 6.91</b>	<b>\$ 8.02</b>	<b>\$ 8.65</b>	<b>\$ 18.64</b>	<b>\$ 16.26</b>	<b>\$ 19.52</b>	<b>\$ 17.44</b>	<b>\$ 22.06</b>	<b>\$ 32.50</b>	<b>\$ 40.74</b>
2017 Tax Act impact (15)										\$ 8.05						
<b>Total revenues (\$M) (16)</b>	<b>\$ 3,267</b>	<b>\$ 2,358</b>	<b>\$ 2,237</b>	<b>\$ 2,611</b>	<b>\$ 4,117</b>	<b>\$ 4,955</b>	<b>\$ 5,685</b>	<b>\$ 5,817</b>	<b>\$ 5,762</b>	<b>\$ 6,641</b>	<b>\$ 8,047</b>	<b>\$ 9,351</b>	<b>\$ 8,530</b>	<b>\$ 9,716</b>	<b>\$ 11,642</b>	<b>\$ 14,332</b>

# Historical Adjusted Earnings Per Share GAAP Reconciliation (cont'd)

- (1) We have made a number of acquisitions in the past and may continue to make acquisitions in the future. Merger related costs only include costs associated with major acquisitions that significantly impacted our operations (the "major acquisitions," each of which had annual revenues of over \$200 million prior to acquisition).
- (2) Reflects the amortization of the intangible assets acquired in the major acquisitions.
- (3) Reflects the impact of extending the useful lives of equipment acquired in certain major acquisitions, net of the impact of additional depreciation associated with the fair value mark-up of such equipment.
- (4) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold.
- (5) In March 2012, we issued \$2.825 billion of debt in connection with the RSC acquisition. The pre-close RSC merger related interest expense reflects the interest expense recorded on this debt prior to the acquisition of RSC on April 30, 2012.
- (6) Reflects a reduction of interest expense associated with the fair value mark-up of debt acquired in the RSC acquisition.
- (7) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs. As of December 31, 2023, there were no open restructuring programs. We have cumulatively incurred total restructuring charges of \$380 million under our restructuring programs.
- (8) Primarily reflects write-offs of leasehold improvements and other fixed assets.
- (9) Reflects gains/losses on the extinguishment of certain debt securities, including subordinated convertible debentures, and write-offs of debt issuance costs associated with amendments to our debt facilities. In 2013, we retired all outstanding subordinated convertible debentures.
- (10) Reflects a gain recognized upon the sale of a former subsidiary that developed and marketed software.
- (11) We recognized a goodwill impairment charge in the fourth quarter of 2008 that reflected the challenges of the construction cycle, as well as the broader economic and credit environment. Substantially all of the impairment charge related to goodwill arising out of acquisitions made between 1997 and 2000.
- (12) In the third quarter of 2008 we settled, without admitting or denying the allegations in the SEC's complaint, to the entry of a judgment requiring us to pay a civil penalty of \$14 million associated with an SEC inquiry into our historical accounting practices.
- (13) Reflects a preferred stock redemption charge associated with the June 2008 repurchase of our Series C and D preferred stock.
- (14) Primarily relates to the establishment of a valuation allowance related to certain foreign tax credits that, as a result of the preferred stock redemption discussed above, were no longer expected to be realized.
- (15) The Tax Cuts and Jobs Act (the "Tax Act"), which was enacted in December 2017, reduced the U.S. federal corporate statutory tax rate from 35% to 21%. The benefit in 2017 reflects an aggregate benefit of \$689 million, or \$8.05 per diluted share, reflecting 1) a one-time non-cash tax benefit reflecting the revaluation of our net deferred tax liability using a U.S. federal corporate statutory tax rate of 21% and 2) a one-time transition tax on our unremitted foreign earnings and profits. Periods subsequent to 2017 reflect the lower 21% U. S. federal corporate statutory tax rate.
- (16) Total revenue is provided for context.

# Historical EBITDA and Adjusted EBITDA GAAP Reconciliations (\$M)

EBITDA represents the sum of net income (loss), loss on discontinued operations, net of tax, provision (benefit) for income taxes, interest expense, subordinated convertible debentures, net, depreciation of rental equipment, and non-rental depreciation and amortization. Adjusted EBITDA represents EBITDA plus the adjusting items (determined at the time of the historic reporting) discussed below. These items are excluded from adjusted EBITDA internally when evaluating our operating performance and for strategic planning and forecasting purposes, and allow investors to make a more meaningful comparison between our core business operating results over different periods of time, as well as with those of other similar companies. The net income and adjusted EBITDA margins represent net income or adjusted EBITDA divided by total revenue. Management believes that EBITDA and adjusted EBITDA, when viewed with the Company's results under GAAP and the accompanying reconciliations, provide useful information about operating performance and period-over-period growth, and provide additional information that is useful for evaluating the operating performance of our core business without regard to potential distortions. Additionally, management believes that EBITDA and adjusted EBITDA help investors gain an understanding of the factors and trends affecting our ongoing cash earnings, from which capital investments are made and debt is serviced. The tables below provide 1) a reconciliation between net income and EBITDA and adjusted EBITDA and 2) a reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA.

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
<b>Net income (loss)</b>	<b>\$ (704)</b>	<b>\$ (62)</b>	<b>\$ (26)</b>	<b>\$ 101</b>	<b>\$ 75</b>	<b>\$ 387</b>	<b>\$ 540</b>	<b>\$ 585</b>	<b>\$ 566</b>	<b>\$ 1,346</b>	<b>\$ 1,096</b>	<b>\$ 1,174</b>	<b>\$ 890</b>	<b>\$ 1,386</b>	<b>\$ 2,105</b>	<b>\$ 2,424</b>
Loss on discontinued operations, net of tax	—	2	4	—	—	—	—	—	—	—	—	—	—	—	—	—
Provision (benefit) for income taxes	(109)	(47)	(41)	63	13	218	310	378	343	(298)	380	340	249	460	697	787
Interest expense, net	174	226	255	228	512	475	555	567	511	464	481	648	669	424	445	635
Interest expense-subordinated convertible debentures, net (1)	9	(4)	8	7	4	3	—	—	—	—	—	—	—	—	—	—
Depreciation of rental equipment	455	417	389	423	699	852	921	976	990	1,124	1,363	1,631	1,601	1,611	1,853	2,350
Non-rental depreciation and amortization	58	57	60	57	198	246	273	268	255	259	308	407	387	372	364	431
<b>EBITDA</b>	<b>(117)</b>	<b>589</b>	<b>649</b>	<b>879</b>	<b>1,501</b>	<b>2,181</b>	<b>2,599</b>	<b>2,774</b>	<b>2,665</b>	<b>2,895</b>	<b>3,628</b>	<b>4,200</b>	<b>3,796</b>	<b>4,253</b>	<b>5,464</b>	<b>6,627</b>
Merger related costs (2)	—	—	—	19	111	9	11	(26)	—	50	36	1	—	3	—	—
Restructuring charge (3)	20	31	34	19	99	12	(1)	6	14	50	31	18	17	2	—	28
Charge related to settlement of SEC inquiry (4)	14	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Goodwill impairment charge (5)	1,147	—	—	—	—	—	—	—	—	—	—	—	—	—	—	—
Impact of the fair value mark-up of acquired fleet (6)	—	—	—	—	37	44	35	29	35	82	66	75	49	37	27	108
(Gain) loss on sale of software subsidiary (7)	—	—	—	—	(8)	1	—	—	—	—	—	—	—	—	—	—
Stock compensation expense, net (8)	6	8	8	12	32	46	74	49	45	87	102	61	70	119	127	94
<b>Adjusted EBITDA</b>	<b>\$ 1,070</b>	<b>\$ 628</b>	<b>\$ 691</b>	<b>\$ 929</b>	<b>\$ 1,772</b>	<b>\$ 2,293</b>	<b>\$ 2,718</b>	<b>\$ 2,832</b>	<b>\$ 2,759</b>	<b>\$ 3,164</b>	<b>\$ 3,863</b>	<b>\$ 4,355</b>	<b>\$ 3,932</b>	<b>\$ 4,414</b>	<b>\$ 5,618</b>	<b>\$ 6,857</b>
<b>Net income (loss) margin</b>	<b>(21.5)%</b>	<b>(2.6)%</b>	<b>(12.0)%</b>	<b>3.9%</b>	<b>1.8%</b>	<b>7.8%</b>	<b>9.5%</b>	<b>10.1%</b>	<b>9.8%</b>	<b>20.3%</b>	<b>13.6%</b>	<b>12.6%</b>	<b>10.4%</b>	<b>14.3%</b>	<b>18.1%</b>	<b>16.9%</b>
<b>Adjusted EBITDA margin</b>	<b>32.8%</b>	<b>26.6%</b>	<b>30.9%</b>	<b>35.6%</b>	<b>43.0%</b>	<b>46.3%</b>	<b>47.8%</b>	<b>48.7%</b>	<b>47.9%</b>	<b>47.6%</b>	<b>48.0%</b>	<b>46.6%</b>	<b>46.1%</b>	<b>45.4%</b>	<b>48.3%</b>	<b>47.8%</b>

# Historical EBITDA and Adjusted EBITDA GAAP Reconciliations (\$M) (cont'd)

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
<b>Net cash provided by operating activities (9)</b>	<b>\$ 438</b>	<b>\$ 452</b>	<b>\$ 612</b>	<b>\$ 721</b>	<b>\$ 1,551</b>	<b>\$ 1,801</b>	<b>\$ 1,987</b>	<b>\$ 1,941</b>	<b>\$ 2,209</b>	<b>\$ 2,853</b>	<b>\$ 3,024</b>	<b>\$ 2,658</b>	<b>\$ 3,689</b>	<b>\$ 4,433</b>	<b>\$ 4,704</b>
Adjustments for items included in net cash provided by operating activities but excluded from the calculation of EBITDA:															
Loss from discontinued operation, net of taxes	2	4	—	—	—	—	—	—	—	—	—	—	—	—	—
Amortization of deferred financing costs and original issue discounts	(17)	(23)	(22)	(23)	(21)	(17)	(10)	(9)	(9)	(12)	(15)	(14)	(13)	(13)	(14)
Gain on sales of rental equipment	7	41	66	125	176	229	227	204	220	278	313	332	431	566	786
(Loss) gain on sales of non-rental equipment	(1)	—	2	2	6	11	8	4	4	6	6	8	10	9	21
Insurance proceeds on damaged equipment (10)	—	—	—	—	—	—	8	12	21	22	24	40	25	32	38
Gain (loss) on sale of software subsidiary (7)	—	—	—	8	(1)	—	—	—	—	—	—	—	—	—	—
Merger related costs (2)	—	—	(19)	(111)	(9)	(11)	26	—	(50)	(36)	(1)	—	(3)	—	—
Restructuring charge (3)	(31)	(34)	(19)	(99)	(12)	1	(6)	(14)	(50)	(31)	(18)	(17)	(2)	—	(28)
Stock compensation expense, net (8)	(8)	(8)	(12)	(32)	(46)	(74)	(49)	(45)	(87)	(102)	(61)	(70)	(119)	(127)	(94)
Gain (loss) on extinguishment of debt securities, and amendments of debt facilities	7	(28)	(3)	(72)	(1)	(80)	(123)	(101)	(54)	—	(61)	(183)	(30)	(17)	—
Loss on retirement of subordinated convertible debentures (1)	13	—	(2)	—	(2)	—	—	—	—	—	—	—	—	—	—
Excess tax benefits from share-based payment arrangements (11)	—	—	—	—	—	—	5	58	—	—	—	—	—	—	—
Changes in assets and liabilities	(58)	65	49	571	31	182	194	101	129	124	170	241	(328)	(151)	107
Cash paid for interest, including subordinated convertible debentures (1)	234	229	203	371	461	457	447	415	357	455	581	483	391	406	614
Cash paid (received) for income taxes, net	3	(49)	24	40	48	100	60	99	205	71	238	318	202	326	493
<b>EBITDA</b>	<b>589</b>	<b>649</b>	<b>879</b>	<b>1,501</b>	<b>2,181</b>	<b>2,599</b>	<b>2,774</b>	<b>2,665</b>	<b>2,895</b>	<b>3,628</b>	<b>4,200</b>	<b>3,796</b>	<b>4,253</b>	<b>5,464</b>	<b>6,627</b>
Add back:															
Merger related costs (2)	—	—	19	111	9	11	(26)	—	50	36	1	—	3	—	—
Restructuring charge (3)	31	34	19	99	12	(1)	6	14	50	31	18	17	2	—	28
Stock compensation expense, net (8)	8	8	12	32	46	74	49	45	87	102	61	70	119	127	94
Impact of the fair value mark-up of acquired fleet (6)	—	—	—	37	44	35	29	35	82	66	75	49	37	27	108
(Gain) loss on sale of software subsidiary (7)	—	—	—	(8)	1	—	—	—	—	—	—	—	—	—	—
<b>Adjusted EBITDA</b>	<b>\$ 628</b>	<b>\$ 691</b>	<b>\$ 929</b>	<b>\$ 1,772</b>	<b>\$ 2,293</b>	<b>\$ 2,718</b>	<b>\$ 2,832</b>	<b>\$ 2,759</b>	<b>\$ 3,164</b>	<b>\$ 3,863</b>	<b>\$ 4,355</b>	<b>\$ 3,932</b>	<b>\$ 4,414</b>	<b>\$ 5,618</b>	<b>\$ 6,857</b>



# Historical EBITDA and Adjusted EBITDA GAAP Reconciliations (\$M) (cont'd)

- (1) In 2013, we retired all outstanding subordinated convertible debentures.
- (2) We have made a number of acquisitions in the past and may continue to make acquisitions in the future. Merger related costs only include costs associated with the major acquisitions that significantly impacted our operations (the "major acquisitions," each of which had annual revenues of over \$200 million prior to acquisition).
- (3) Primarily reflects severance and branch closure charges associated with our restructuring programs. We only include such costs that are part of a restructuring program as restructuring charges. The designated restructuring programs generally involve the closure of a large number of branches over a short period of time, often in periods following a major acquisition, and result in significant costs that we would not normally incur absent a major acquisition or other triggering event that results in the initiation of a restructuring program. Since the first such restructuring program was initiated in 2008, we have completed seven restructuring programs. As of December 31, 2023, there were no open restructuring programs. We have cumulatively incurred total restructuring charges of \$380 million under our restructuring programs.
- (4) In the third quarter of 2008 we settled, without admitting or denying the allegations in the SEC's complaint, to the entry of a judgment requiring us to pay a civil penalty of \$14 million associated with an SEC inquiry into our historical accounting practices.
- (5) We recognized a goodwill impairment charge in the fourth quarter of 2008 that reflected the challenges of the construction cycle, as well as the broader economic and credit environment. Substantially all of the impairment charge related to goodwill arising out of acquisitions made between 1997 and 2000.
- (6) Reflects additional costs recorded in cost of rental equipment sales associated with the fair value mark-up of rental equipment acquired in certain major acquisitions and subsequently sold.
- (7) Reflects a gain recognized upon the sale of a former subsidiary that developed and marketed software.
- (8) Represents non-cash, share-based payments associated with the granting of equity instruments.
- (9) We first reported the reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA in 2011, and 2009 is the earliest reported period with such a reconciliation. The presentation of our statement of cash flows for periods prior to 2009 differs from the presentation used in 2011, on account of which the information required to prepare the reconciliation between net cash provided by operating activities and EBITDA and adjusted EBITDA for periods prior to 2009 is unavailable without unreasonable effort.
- (10) In 2018, we adopted accounting guidance that addressed the cash flow presentation for proceeds from the settlement of insurance claims. Adoption of this guidance decreased net cash provided by operating activities, relative to previously reported amounts, but did not change EBITDA or adjusted EBITDA for 2017, 2016 and 2015 in the table above. The information required to determine the amount of insurance proceeds for periods prior to 2015 is unavailable without unreasonable effort. The insurance proceeds do not impact EBITDA or adjusted EBITDA.
- (11) The excess tax benefits from share-based payment arrangements result from stock-based compensation windfall deductions in excess of the amounts reported for financial reporting purposes. We adopted accounting guidance in 2017 that changed the cash flow presentation of excess tax benefits from share-based payment arrangements. In the table above, the excess tax benefits from share-based payment arrangements for periods after 2016 are presented as a component of net cash provided by operating activities, while, for 2015 and 2016, they are presented as a separate line item.

# Historical Free Cash Flow GAAP Reconciliation (\$M)

We define “free cash flow” as net cash provided by operating activities less payments for purchases of, and plus proceeds from, equipment and intangible assets, and plus excess tax benefits from share-based payment arrangements. The equipment and intangible asset items are included in cash flows from investing activities. Management believes that free cash flow provides useful additional information concerning cash flow available to meet future debt service obligations and working capital requirements. However, free cash flow is not a measure of financial performance or liquidity under GAAP. Accordingly, free cash flow should not be considered an alternative to net income or cash flow from operating activities as an indicator of operating performance or liquidity. The table below provides a reconciliation between net cash provided by operating activities and free cash flow.

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
<b>Net cash provided by operating activities</b>	<b>\$ 764</b>	<b>\$ 438</b>	<b>\$ 452</b>	<b>\$ 612</b>	<b>\$ 721</b>	<b>\$ 1,551</b>	<b>\$ 1,801</b>	<b>\$ 1,987</b>	<b>\$ 1,941</b>	<b>\$ 2,209</b>	<b>\$ 2,853</b>	<b>\$ 3,024</b>	<b>\$ 2,658</b>	<b>\$ 3,689</b>	<b>\$ 4,433</b>	<b>\$ 4,704</b>
Payments for purchases of rental equipment	(624)	(260)	(346)	(774)	(1,272)	(1,580)	(1,701)	(1,534)	(1,246)	(1,769)	(2,106)	(2,132)	(961)	(2,998)	(3,436)	(3,714)
Payments for purchases of non-rental equipment and intangible assets	(80)	(51)	(28)	(36)	(97)	(104)	(120)	(102)	(93)	(120)	(185)	(218)	(197)	(200)	(254)	(356)
Proceeds from sales of rental equipment	264	229	144	208	399	490	544	538	496	550	664	831	858	968	965	1,574
Proceeds from sales of non-rental equipment	11	13	7	13	31	26	33	17	14	16	23	37	42	30	24	60
Insurance proceeds from damaged equipment <sup>(1)</sup>	—	—	—	—	—	—	—	8	12	21	22	24	40	25	32	38
Excess tax benefits from share-based payment arrangements <sup>(2)</sup>	—	(2)	(2)	—	(5)	—	—	5	58	—	—	—	—	—	—	—
<b>Free cash flow</b>	<b>\$ 335</b>	<b>\$ 367</b>	<b>\$ 227</b>	<b>\$ 23</b>	<b>\$ (223)</b>	<b>\$ 383</b>	<b>\$ 557</b>	<b>\$ 919</b>	<b>\$ 1,182</b>	<b>\$ 907</b>	<b>\$ 1,271</b>	<b>\$ 1,566</b>	<b>\$ 2,440</b>	<b>\$ 1,514</b>	<b>\$ 1,764</b>	<b>\$ 2,306</b>
Merger and restructuring related payments included in free cash flow <sup>(3)</sup>					150	38	17	5	13	76	63	26	14	13	4	8
Free cash flow excluding merger and restructuring related payments <sup>(3)</sup>					\$ (73)	\$ 421	\$ 574	\$ 924	\$ 1,195	\$ 983	\$ 1,334	\$ 1,592	\$ 2,454	\$ 1,527	\$ 1,768	\$ 2,314

(1) In 2018, we adopted accounting guidance that addressed the cash flow presentation for proceeds from the settlement of insurance claims. Adoption of this guidance decreased net cash provided by operating activities, relative to previously reported amounts, but did not change free cash flow, for 2017, 2016 and 2015 in the table above. The information required to determine the amount of insurance proceeds for periods prior to 2015 is unavailable without unreasonable effort. The adoption of this accounting guidance did not impact free cash flow, as the reduction to net cash provided by operating activities was offset by the increase in insurance proceeds from damaged equipment.

(2) The excess tax benefits from share-based payment arrangements result from stock-based compensation windfall deductions in excess of the amounts reported for financial reporting purposes. We adopted accounting guidance in 2017 that changed the cash flow presentation of excess tax benefits from share-based payment arrangements. In the table above, the excess tax benefits from share-based payment arrangements for periods after 2016 are presented as a component of net cash provided by operating activities, while, for 2016 and prior, they are presented as a separate line item. Because we historically included the excess tax benefits from share based payment arrangements in the free cash flow calculation, the adoption of this guidance did not change the calculation of free cash flow.

(3) Merger and restructuring related payments were first reported for 2012. The information required to determine the amount of merger and restructuring related payments for periods prior to 2012 is unavailable without unreasonable effort.